



Proposal for Security Services

within

Hollywood Entertainment and Sunset and Vine Business Improvement Districts

**Submitted to: Hollywood Property Owners Alliance (HPOA)
and Central Hollywood Coalition (CHC)**

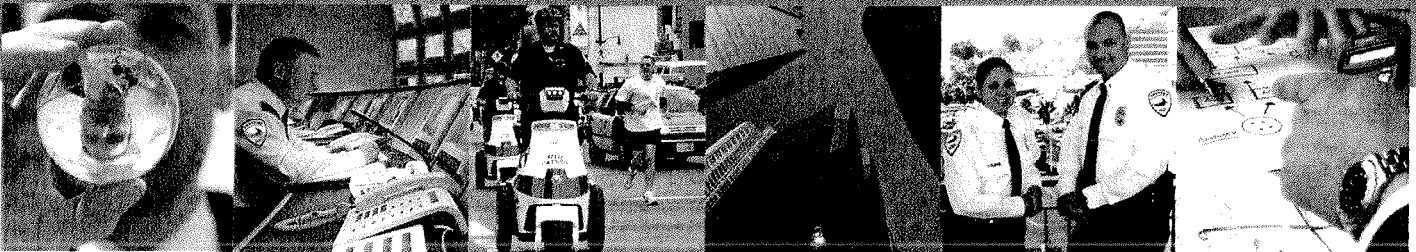
Date: October 15, 2012

ABOUT THE COMPANY

Andrews International's corporate headquarters is located in Los Angeles, with East Coast headquarters in New York City. One of the top ten private security firms in the U.S., based on size and revenue, the company maintains regional offices across the U.S. and provides service internationally through a network of more than 150 global alliance partners.

STATEMENT OF CONFIDENTIALITY

The enclosed proposal is submitted for review to the addressed recipient and the recipient's designated review board in connection with a request for proposal for security services. Unless otherwise stated, enclosed information and attachments submitted are confidential and considered trade secrets. This information is not to be shared or disseminated to parties other than the intended audience.





October 15, 2012

Kerry Morrison
Executive Director
Hollywood Property Owners Alliance
1680 Vine Street, Suite 414
Los Angeles, CA 90028

Dear Kerry:

On behalf of Andrews International (AI) and the firm's Southern California Regional management team, thank you for inviting us to provide a bid for the Hollywood Entertainment and Sunset and Vine Business Improvement Districts.

Over the past six years, AI has been honored to support you as you have brought together a coalition of organizations and individuals dedicated to ending homelessness in Hollywood. We appreciate the opportunity and the inspiration you have given us to set a new benchmark for socially responsible security services.

As you evaluate your options for the next contract period, please consider the progress and improvements that have taken place under AI's management.

- **We have developed strong connections in the community and continue to expand our network.** In the past year, we have improved and expanded relations with: LAPD, Sheriff's Department, Department of Transportation, the Bureau of Street Enforcement, the Council Offices, City Attorney's Office, Chamber of Commerce, PATH, Veterans Administration, Los Angeles Department of Mental Health, Step Up On Second, Church of the Blessed Sacrament, Gett Love, Hollywood Presbyterian Church, My Friend's Place, Housing Works, local business people, and local schools. We have been allowed to represent the Business Improvement Districts' interests by serving as your voice at the tables where important decisions are made. For instance, we attend and actively participate in LAPD's weekly Crime Control meeting. In 2011, our managers or officers represented HPOA and CHC at 149 community meetings, many of which we hosted.
- **We have been effective in building awareness and appreciation of our service among property owners throughout the district.** We have averaged 66 contacts per week in 2012 to date, and statistics show that more and more businesses in the district are now reaching out to us, with the number of calls for non-emergency service more than doubling over the contract period.

Southern California Region
27959 Smyth Drive, Valencia, CA 91355
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bfarrar@andrewsinternational.com • www.andrewsinternational.com

- **We have effectively reduced threats to security and safety throughout the districts.** Through visible security presence, a culture of respect, and success connecting homeless people with placements and resources, AI has supported the BIDs' objective of being more effective agents of community-level change. The successful reduction of crime in the BIDs recognized in the 2009 Rand report has continued throughout the contract period, with the number of arrests declining by 43% between 2007 and 2011.
- **We are effectively training BID officers to gain compliance with minimal use of force.** Assistant Security Director Joe Salazar literally "wrote the book" on Defensive Tactics and Use of Force for the Riverside County Sheriff's Department, and he has been retained as an instructor by police departments all over Southern California. With Joe overseeing the training of BID officers, we have never had a single sustained complaint about excessive use of force.
- **We have made inroads with the homeless in the BID community.** Our understanding of what is really effective – patience, rapport building, and good timing – has evolved through our work with the many Homeless Outreach providers working in the districts. The number of homeless referrals we made in 2011 was down nearly 90% from the first contract year. But our success rate is up, because we are engaging in more productive forms of outreach.

As a company, AI is focusing less on conventional security business and more on partnerships with clients like HPOA and CHC who need specialized skills and expertise and who value out of the box thinking.

The BID districts contract fits our business model perfectly. Our organization is differentiated by our commitment to internalizing your paradigm and fashioning our program and culture to fit. Below are other distinctions we will explore in more detail in our proposal.

- * We have provided a realistic bid based on an insider's understanding and informed consideration of the costs and benefits of different configurations and deployment.
- * Between Steve, Joe, and the senior managers overseeing BID operations, we offer you well over 150 years of Los Angeles area law enforcement experience.
- * We are invested in retaining Executive Security Director Steve Seyler and Assistant Security Director Joe Salazar to manage this program.
- * We have buy-in to the BID districts' unique security culture, from our senior executives down to the front lines.
- * We will maintain the continuity and integrity of the relationships and connections we have made on your behalf.
- * We are committed to the re-development of Hollywood which would include our professional and personal investment in the community. Hollywood is our community too.

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We would like to continue partnering with HPOA and CHC to drive improvement in the districts. We hope our differentiators and our track record will lead you to award us that opportunity.

This submission is structured to meet your proposal requirements and includes all documents required by the RFP specifications. On behalf of the AI team, thank you once again for your consideration.

Kind regards,



Bill Farrar
Senior VP, Media, Entertainment & Special Armed Services
Andrews International, LLC
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Randy Andrews
President
Andrews International, LLC
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1. INTRODUCTION

An executive summary that describes the scope of work to be performed and the cost. Kerry Morrison once made the observation that “no community can ever expect to undertake an economic revitalization effort without addressing the fundamental issues.” From the top down, Andrews International (AI) has aligned its approach to security in the Hollywood BIDs with this philosophy.

Security providers rarely have the opportunity afforded by this contract to serve as a vehicle of change in a community. Over the last six years, AI has been honored to be part of the coalition Kerry Morrison has put together to improve the quality of life in Hollywood, and we hope to continue helping Kerry and her staff make a real, lasting difference.

The culture that AI has developed emphasizes problem-solving, bridge-building and social responsibility. We are proactive in our pursuit of involvement with the many agencies and groups that influence or could potentially influence the quality of life in the Hollywood community.

PATH is one such organization. In early 2007, we began what has become a strong and productive relationship with this group. Director of Community Outreach, Rudy Salinas, and various PATH Counselors have provided briefings to our Officers about PATH’s services for the homeless. Rudy and others have gone on ride alongs with our officers, who can take them directly to the people most in need and provide low-key security while they do their work. In response to our calls, PATH counselors have assisted many people in our patrol areas with food, shelter and other services. A full-time Director of Outreach for PATH, formerly a school police officer, recently joined our team working part-time on weekends. So we even have internal support from PATH personnel as we work to build rapport with the people in need in our community. We have had considerable success building relationships and persuading some individuals to consider another lifestyle. PATH has followed through with much needed resources and expertise to convince very reluctant people to leave the streets.

Below are examples of other organizations with which we have developed and expanded relations over the past year.

- City of Los Angeles Bureau of Street Services
- Councilmember’s Office
- Chamber of Commerce
- Selma Elementary School
- Church of the Blessed Sacrament
- Los Angeles Mental Health Department
- Veteran’s Administration

- My Friends Place
- Department of Transportation

Any security provider can put boots on the ground and provide reactive enforcement. The challenge lies in building and maintaining a culture that reduces the need for enforcement in the first place. That's the advantage that AI brings to the table.

Security Personnel

We believe the current, exclusively armed configuration of our security team represents the optimum balance of security presence and overall effectiveness, within the limitations of the current security budget.

A change in operational personnel or a hybrid approach will necessitate a test of the comparative efficiency of alternative configurations. The addition of unarmed officers, at significant cost savings, would increase patrol visibility. But there would be loss of efficiency with the number of arrests, response time to calls for service, and time spent on outreach issues. We could extend our coverage hours later into the night, but again, there would be tradeoffs, like more officer safety issues and greater liability. We feel these issues warrant joint discussion between the BID security committee and the provider.

The presence of ambassadors on the street is a core need in any BID, especially in a high tourist area. Our BID officers have always been committed to this aspect of their role in the districts. In keeping with our commitment to continuously enhance value, we would like to channel our officers' skills and enthusiasm through formal ambassador training and certification for each BID officer, at AI's expense.

In Section 4, we describe the exacting process by which we select officers who are suited for a security culture that is equal parts hospitality, outreach and tough love.

Patrol Requirements

We primarily use SUVs to conduct patrols, due to the volume of arrests and calls for service. We do patrol on foot, T-3s and bicycles when possible, and we are always trying to increase these higher visibility patrol options.

Since AI took over the contract in 2007, the number of calls for service has more than doubled as our active involvement and notable presence in the community has garnered recognition from more and more area businesses. The rising number of calls does reduce our visible security presence, but the increase in calls also demonstrates that we are effectively building awareness of our presence among business owners through our systematic business contacts. In the first nine months of 2012, our team has already exceeded the required number of business contacts for the entire year by over 20%.

In the HBID, we currently cover 6:00A.M.-8:00 P.M. Mon-Sat. and 10:00 A.M.-6:00 P.M. on Sunday. In the SBID we cover 6:00 A.M. - 8:00 P.M. Mon-Fri and 12:00 P.M. -8:00 P.M. on Sat. We cover 10:00 AM -6:00 P.M. on Sun. The HBID Officers will cover any calls for service in the early morning on Sat and Sun. After 8:00 P.M., most businesses are closed. We work staggered shifts in order to maximize our coverage without jeopardizing officer safety.

In terms of officer safety and liability, our current schedule seems to make the most sense, but we are always open to a new deployment pattern with the potential to improve our results. We believe that our strong daytime presence allows the LAPD to deploy more forces at night, when they face crowds that they are better suited to handle than we are. We lack lights and sirens, batons, shotguns and other tools to safely handle the nighttime club crowd.

We are certainly capable of being out on an observe and report status, but we do expect that our officers would be drawn into many unintended situations. Like the choice to increase security visibility by adding unarmed officers to the team, this is ultimately a cost/benefit question. Is the benefit gained worth the potential cost in terms of officer safety and liability?

Supervision/Administration

AI currently has a dispatcher on duty at all times, and supervision is provided by Executive Security Director Steve Seyler, Assistant Security Director Joe Salazar, and three Field Sergeants. Our three Field Sergeants work in the field, maximizing our manpower. They make arrests, respond to calls for service, and are often paired with our officers, a practice that vastly improves officer safety.

AI strives for total transparency and accountability. We utilize a computer tracking system (SFW, LLC) that allows us to map each arrest that we make. The database includes the arrest report, a photograph of the suspect, and other detailed information about the suspect. The system supports tracking of times, dates, locations, and types of arrests occurring throughout the BID areas. This allows us to identify trends and adjust our manpower accordingly. This system also tracks graffiti. We also maintain 24/7 video coverage of our office arrest bench in order to insure that all suspects are treated properly while in our custody.

We maintain detailed documentation of calls as well as daily logs reflecting patrols, contacts, incidents and other information. From the data captured, we regularly produce statistical summaries, analyses and annual reports. A sample call log is included in the Appendix.

AI maintains an excellent relationship with law enforcement in the area. In Section 3, in the Prior Experience section, we describe our working relationship with the Los Angeles Police Department.

AI also has an excellent relationship with the City Attorney's office. Representatives from the City Attorney's office have reviewed our reports and assured us that our work product is of superior quality. They have visited our office to brief our officers on legal issues on many occasions, and we are very comfortable asking for guidance on any legal issue or question. In 2011, as soon as our new Neighborhood Prosecutor was appointed, we invited her over for a lunch meeting and tour of our operation. Our relationship started off on the right foot, and we have already benefited from her counsel.

AI has made great progress in improving our relationship with the Los Angeles Sheriff's Department. In fact, LASD is using our office as a Command Post on Halloween this year. In 2011, when we noticed a huge increase in crime near the Metro Station stop in front of the W Hotel at Hollywood and Vine, Kerry Morrison brought the Metro Management, LAPD, the Sheriff's Department, and BID Security together to address the issue. We offered the use of our office as a Command Post and also provided logistical support for a major enforcement effort involving well over 200 deputies for a two day period. We continue to coordinate our efforts and will ensure that this relationship continues to grow.

We have recently visited three area Firehouses to ensure a smooth working relationship with the Los Angeles Fire Department, since we routinely call Paramedics for help with the many injured and sick people that we find on the streets. We have also traveled in the Paramedic Ambulances to provide security on those occasions when we have had a suspect that needed medical attention.

Equipment/Office

HED provides us with an office and select equipment, such as:

- Desk
- Bench
- Wall brackets (for handcuffs)
- Lockers
- Tasers
- Radios with microphones
- Base station
- Repeater, to strengthen radio signal
- Batteries for radios
- Chargers for radios

We furnish the following equipment:

- Holstered and exposed firearms
- Handcuffs
- Pepper spray
- Flashlights
- Concealed soft body armor
- Police scanner
- Pagers for officers
- Plastic property bags
- Generic business cards
- Field interview F I cards
- Office supplies (e.g., paper, pens, logs)
- Polaroid, digital and video camera, film
- Telephones (desk and cellular) and billing expenses
- Computers (for office/daily reports)
- Fax machine for office
- Licensing fees for business and officers
- Five vehicles
- Maintenance of office (e.g., cleaning, trash removal, etc.)
- Uniforms, per the districts' specifications

Seasonal Variations

Our proposal worksheet does not reflect seasonal variation costs, but we are aware that peak season deployment may be requested during the summer season (usually defined as third week in June through Labor Day weekend) and the holiday season (Thanksgiving weekend through first weekend in January).

Training

AI stresses constant training. We believe this helps keep our Officers safe from both physical injury as well as exposure to the Court system in the form of Civil Liability. This also helps to protect our company and our client.

Approximately 6 miles from the BID areas, AI maintains a state-of-the-art, multi-million-dollar training facility that is unequalled in the industry. We have a state of the art firing range where we train on a monthly basis, although we are only required by contract to train bi-monthly. Our training includes live fire, simulated shoot don't shoot scenarios on the Firearms Training Simulator machine, entry and search training with Simunition®, TASER training and OC spray training.

The Training Center serves as the hub and headquarters for our company-side Training Division. The Training Division creates, approves, and customizes all curriculum

deployed throughout AI, and houses/administers our online Learning Management System.

AI's web-based Learning Management System (LMS) manages each employee's customized education package on a personalized home page. Training material can be delivered over the internet through the LMS, allowing officers to complete assigned training at any time from any location. The LMS is also utilized as a registration and scheduling tool for live classes. Training history reports from the LMS will be available to HPOA and CHC at any time. Reports can be pulled up in a number of formats—as broad as every officer's complete training history or as specific as the results of a single class for one individual.

Our Training Center is staffed by quality industry specialists whose mission is to provide cutting-edge training for today's security and law enforcement professionals. We employ experts in several different fields such as First Aid, Defensive Tactics, Bicycle Safety, etc.

From basic security officer training to customer service to award-winning terrorist scenario training and beyond, the AI team is uniquely prepared to deliver training that will strengthen the ability of BID officers to protect your premises with the utmost professionalism and precision.

This year, AI officers in the districts have received well over 100 hours of formal training in the following topics. Some of these topics were covered twice.

1. Powers to Arrest- 4 hours
2. Effective Communication- 4 hours
3. Liability and Legal Aspects- 4 hours
4. Observation and Documentation- 4 hours
5. Public Relations- 4 hours
6. Access Control- 2 hours
7. Arrest and Control/Search and Seizure- 4 hours
8. Chemical Agents/OC and Use of Force- 4 hours
9. Company Policies/Orientation (Employee Handbook- 4 hours
10. Criminal Laws/Criminal Liability-2 hours
11. Crowd Control/Patrol Procedures- 4 hours
12. Driver Safety/Drivers training- 4 hours
13. Evacuation Procedures/Bomb Threats Protocol- 2 hours
14. First Aid/ AED- 8 hours
15. Taser- 8 hours
16. Officer Survival/Active Shooter- 4 hours
17. Parking/ Traffic Control/Patrol Procedures- 2 hours
18. Post Orders and Assignments/Cultural Diversity-2 hours

19. Preserving the Incident Scene/Bomb Threats Protocol- 4 hours
20. Radio Procedures/Effective Communication- 2 hours
21. Sexual Harassment- 4 hours
22. Illegal Vending (Penal Code Handout)- 4 hours
23. Heart saver Blood borne Pathogens- 4 hours
24. Workplace Violence- 4 hours

The above training has all been documented with the BSIS which regulates our industry.

We also invite speakers to attend our briefings and share their expertise in various areas. This year, we have had several LAPD Senior Lead Officers address us on multiple occasions. The Los Angeles Sheriff's Department has also sent representatives. We have hosted a variety of Homeless Outreach Workers as well as our Neighborhood Prosecutor from the City Attorney's Office. We include Legal Update training in many of our daily briefings.

In short, training is a core value at AI. Our focus on professional development extends across the organization from our officers to our supervisors and executives. Training is a continual process, and we are convinced our commitment in this area has been a key factor in our success at retaining mature, competent, career-oriented security professionals.

Cost

The weekly cost to HPOA and CHC will be \$43,428.00. The annual total will be \$2,283,767.76.

Please see the Schedule of Costs following this page.

2. SCHEDULE OF COSTS

Please complete worksheet included as Appendix B in this RFP. Attach supplemental material to document training costs, equipment and administrative costs. (Note: an Excel spreadsheet to assist in preparing this schedule of costs is included in this packet.)

Appendix B - Deployment and Expense Sheet

Schedule of Labor Costs: note, the hourly rate should include all company overhead. Please indicate in the body of your proposal the actual compensation for officers

Note: for the sake of comparison, please complete this base-line sample weekly schedule for armed officers plus supervision. If you are also recommending a hybrid approach (armed and unarmed guards), please create a second spreadsheet which outlines your recommended deployment for this model. Further, if you wish to offer an alternative supervision model, please prepare a third spreadsheet.

Combined Hollywood and Sunset BIDs Deployment

Annual Budget: \$ 2,283,000

Position	Monday - Thursday			Friday			Saturday			Sunday			Annual Cost	
	# Provided	Hours/Day	Rate	Total	# Provided	Hours/Day	Rate	Total	# Provided	Hours/Day	Rate	Total		
Officer	9	72	58.28	\$16,784.64	10	80	58.28	\$4,662.40	10	80	58.28	\$4,662.40	\$41,961.16	
Supervisor	2	16	61.05	\$3,907.20	3	24	61.05	\$1,465.20	2	16	61.05	\$976.80	\$7,326.00	
Dispatcher/Clerical	1	8	23.25	\$744.00	1	8	23.25	\$186.00					\$930.00	
Assist Director	1	8	55.8	\$1,785.60	1	8	55.8	\$446.40					\$2,232.00	
Director	1	8	65.86	\$2,107.52	1	8	65.86	\$526.88					\$2,634.40	
														\$116,064.00
														\$136,888.80
														\$2,258,256.00

Deployment is based on an average. Actual deployment varies based on seasonal and daily requirements.
 Grand total is computed based on average hours per week for 52 weeks. Deployment variations have annually come in under budget.
 Salary rates include increases as follows DUE TO A MARGIN REDUCTION BY ANDREWS.

Officers - \$1500.00/year
 Dispatcher/ Clerical - \$2,080.00/year
 Supervisors - \$2,080.00/year
 Assist Dir - \$2,080.00/year

It is requested that annual salary increases for BID Security personnel be considered with annual budget savings.

OTHER EXPENSES** (Add detail as needed)					
Training	Included				
Equipment	Included	(Range, FATS, Shooting House and Instructor Time, Ammunition, Taser Darts, Simunitions - \$10,000 annual)			
Vehicle(s)	Included	(Uniforms, foul weather gear, recording devices, digital cameras, etc)			
Office/Overhead	Included	(Gasoline, service, repairs, insurance)			
	Included	(Insurance coverage on no-cost lease, phone/data lines, computers, suspect bench and restraints, camera system, recording devices, digital cameras)			
Overtime					
Holiday Pay		\$25,511.76 (Based on minimum deployment of 5 ofcra and 1 supervisor, six holidays per year.)			
Court Time					
Other					
Cell Phones	Included	(\$3600 / year)			
T-3's	Included	(Service, batteries, repairs)			
Patrol Bicycles	Included	(Maintenance, repairs)			
Total					

Grand Total Annual Cost **\$2,283,767.76**

** Note: with respect to "other expenses," you may elect to incorporate these costs into the billable hourly rate. If so, please indicate. Otherwise, please provide detail as to expenses/quantity/frequency, etc.

3. COMPANY

Please detail the following.

a. Company name, address, phone and fax numbers, email, and website

Company Name: Andrews International, LLC
Address: 27959 Smyth Drive, Valencia, CA 91355
Phone Number: 661.775.8400
Fax Number: 661.775.8794
Email: bfarrar@andrewsinternational.com
Website: www.andrewsinternational.com

1. Describe length of time company has been in operation

Andrews International has been in operation since 1988, when the company was founded by Randy Andrews, formerly a police officer with the Los Angeles Police Department's Special Weapons and Tactics Unit.

2. Size (annual revenues) and other major clients, past and present

Annual revenues in 2011 were \$390.03 million.

AI is currently engaged in national/international contracts with a diverse mix of clients. Industries represented in our client portfolio include media and entertainment, government, retail, high-tech, critical infrastructure, US Department of Defense contractors, manufacturing and distribution, transportation, financial services, education, healthcare and many others. Below is a sampling of our clients.

- General Growth Properties
- CB Richard Ellis
- Disney
- Sony
- Empire State Building
- Southern California Edison
- Amazon.com
- Oracle
- Adobe
- Juniper Networks
- Yahoo!
- NASDAQ
- Computer Sciences Corporation
- National Reconnaissance Office
- Vulcan

- Whirlpool
- AXA Financial
- IndyMac/One West Bank
- AVIS
- Union Bank
- Wells Fargo
- Baker Hughes

3. Please list any other names under which your company has operated or been affiliated

AI's growth and evolution over the years have taken place in part through strategic acquisition of or mergers with firms offering complementary services.

Our history includes acquisitions of or mergers with the following organizations:

- Copstat Security Inc.
- Advanced Tech Security
- HMI Associates, Inc.
- Nagy Protective Services, Inc.
- Haynes
- SETEC Protection Services
- Seventrees Government Protection Strategies, LLC
- Garda World Security Corporation
- Vance Security USA Corporation
- Vance International
- Crossroads Training Academy
- Verasys, LLC (now an AI subsidiary)
- A&S Security
- U.S. Security Associates, Inc.

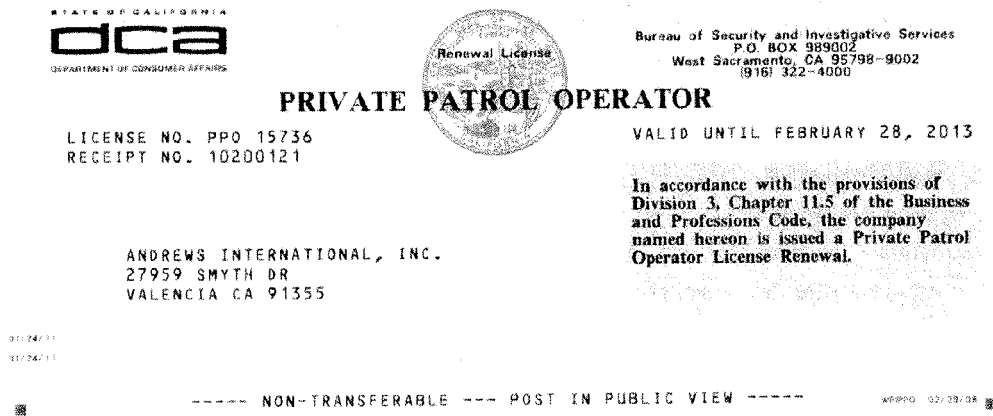
We are presently affiliated with the following organizations:

- Compania de Seguridad Andrews Honduras Sociedad de Responsabilidad Limitada de Capital Variable
- Verasys International, LLC
- Gomez Alzate Consultores Asociados
- Advanced Tech Security
- Andrews International, Columbia, S.A.S.
- HMI Associates, Inc.
- Vance International Consulting, Inc.
- Vance International de Mexico S.A. de C.V.
- Vance Executive Protection, Inc.

- Andrews International Government Services, Inc.
- Centreville Security LLC
- Andrews International Security Services, Inc.
- Copstat Security, Inc.

4. Please provide detail documenting the status of the company's California State Private Patrol Operator's License (including number and original date of licensing and expiration date.)

AI's California State Private Patrol Operator's License is in good standing. A copy is furnished below.



b. Ownership Structure

AI is a subsidiary of U.S. Security Associates, Inc.

c. Management Structure

1. Include resumes of key management personnel

Biographical information is included below and on the following pages for the key AI managers responsible for our service within the districts. These managers are supported by many other talented professionals throughout our organization, working together to promote safety and security.

Bill Farrar

Senior Vice President, Media, Entertainment, and Special Armed Services

Bill Farrar joined Andrews International in January 1999. As senior vice president of media and entertainment operations, Bill oversees the commercial operations of the Hollywood Vertical Market which includes Studio operations and oversight of the prestigious Hollywood & Highland project, home to the Kodak Theatre and the Academy Awards and the iconic Capitol Records. He is also responsible for oversight of the Business Improvement District Security operations that deploy Post Certified, armed security officers who conduct quality of life enforcement and resolution. This program has significantly contributed to a significant

reduction of crime in Hollywood and the continued redevelopment of the community.

Previous to his private security role, Bill has 23 years of experience with the Los Angeles Police Department. His last ten years, he was assigned to the elite Anti-Terrorist Division as a detective supervisor. As such, he was responsible for managing international and domestic terrorist investigations, developing and managing protective intelligence details for foreign and national dignitaries including Presidential and Vice Presidential details, and monitoring consular activities in Los Angeles. He has worked extensively with numerous foreign governments and intelligence agencies, developing and maintaining contacts in the law enforcement/security industry. He formerly served as Chairman of the Board of the Hollywood Chamber of Commerce and is a sitting member of the U.S. Army Southern California Advisory Board.

Mike Cantrell
Vice President

Mike Cantrell joined Andrews International in September of 2001. He is responsible for operations of AI's entertainment industry accounts as well as firearms training through the Andrews International Training Center. Prior to joining AI, Mike held a number of high profile executive management positions, both in the motion picture entertainment field and the defense industry. Mike's executive management experience began with TRW Space & Defense Division as manager, physical security. In this capacity, Mike managed a physical security department of 18,000 employees located in fifty-six facilities in the Los Angeles area, and seven other facilities nationwide, with over 400 personnel under his direct control.

After nearly eight years working with classified government programs, Mike moved to the entertainment security sector, accepting a position with Sony Pictures Entertainment, Inc. During his 11-year stay, Mike attained the position of vice president, corporate security & fire/life safety, with global responsibilities. In this capacity he managed a number of multi-million dollar budgets, developed a staff of over 200 personnel, and had direct responsibility of investigations, executive protection, threat management, uniformed division, traffic division, special event logistics, technical security services, command central, emergency operations center and emergency preparedness department.

Concurrent with his executive management position at Sony Pictures Entertainment, Mike reinstated his active status with the Culver City Police Department in 1995 and is a licensed firearms instructor with the police department. His expertise and involvement with the Bureau of Security and Investigative Services as a security/firearms expert, garnered him a position with

the BSIS Special Expertise Committee tasked with the responsibility of revising and implementing a statewide improved firearms manual and training program for the security industry.

Mike began his career as a graduate of the Los Angeles County Sheriff's Academy and served as a police officer for the city of Culver City, California, where he worked in the patrol division and served as a field training officer. He has utilized his many years within the entertainment industry to help provide Andrews International's growing list of high-profile motion picture clients with unparalleled entertainment security consulting, on-site management, and staffing.

California Governor Schwarzenegger recently announced the appointment of Mike to the Private Security Disciplinary Review Committee (South), in December 2008. The appointment was based on Mike's more than 30 years in public law enforcement and private security including serving as director of special operations for the Central Bureau of Investigations in Los Angeles and as a police officer for the Culver City Police Department.

Steve Seyler

Executive Security Director, Hollywood Entertainment and Sunset and Vine BIDs

Steve joined Andrews International in 2007, as the Executive Security Director for the Hollywood BID. As such, he is responsible for the hiring, supervision and training of approximately 30 off-duty and retired police officers who provided security for the Hollywood and Sunset Vine business improvement districts. He maintains detailed operations documentation and produces summary information, analyses and reports to assist the client in identifying trends, managing the security budget and forecasting future needs.

Steve has been instrumental in developing and maintaining the unique security culture alive in the districts today. The focus of the security program is not on enforcement but on proactive pursuit of long-term solutions that ultimately benefit local tourism, public sector law enforcement officials, Los Angeles city administrators and politicians, the community and all its citizens.

Steve is a 25-year veteran of the Inglewood Police Department, where he rose from Patrol Officer through the ranks to Homicide Detective. He worked assignments in patrol, transit safety, auto theft, burglary and robbery, narcotics, and finally homicide. During his years with the Inglewood PD, Steve completed more than 50 advanced training courses through the FBI, the Department of Justice, and various colleges, universities and professional organizations.

Joe Salazar

**Assistant Security Director, Hollywood Entertainment and Sunset and Vine
BIDs**

As Assistant Security Director for the districts since 2007, Joe Salazar supports Steve Seyler in selecting and training BID officers and providing leadership for the team. Like Steve, Joe is active in building ties with every group and agency that could potentially contribute to improvements within the district.

Joe has 30 years of law enforcement experience, most recently with the Riverside County Sheriff's Department. As a Senior Deputy, he earned the Gold Star Award for developing, organizing, and coordinating the county's largest multi-agency crime sweep program involving two cities and eight communities with over two hundred fifty city, county and federal law enforcement officers. That sweep program is used as a training model for the Department.

Joe is Superior Court certified relating to Department Use of Force issues, Defensive Tactics and Impact Weapons. He was the Department's first Defensive Tactics Instructor and developed the Department's first Defensive Tactics and Use of Force Manual. Before his 17 years with the Riverside County Sheriff's Department, he spent several years in patrol, management and training positions with the Los Angeles Port and Airport Police Departments, the Orange County Police Department, and the Huntington Park Police Department.

Before entering law enforcement, Joe served with the U.S. Army 1st Headquarters Division Military Police in Germany and with the National Guard-40th Military Police Division at Long Beach.

Don Anderson

Senior Vice President of Special Events and Training

As Senior Vice President of Special Events and Training for Andrews International, Don Anderson's responsibilities include training a guard force in excess of 2000 officers, planning and executing high profile special events and overseeing the company's information technology functions. During his tenure with Andrews International, Don has developed emergency operations and response plans for numerous high-profile events. He is also certified as a range master for the Federal Bureau of Investigation and the Police Officer Standards and Training Commission for the state of California.

A veteran of the Los Angeles Police Department, Don has more than thirty-two years of law enforcement experience previous to his employment with Andrews International. He was a member of the prestigious Special Weapons and Tactics Team (SWAT) for twenty-eight years of his career. Among his accomplishments

are the 1998 National Top Cop Award, SWAT Officer of the year for 1991 and 1997, and the LAPD's highest award, the "Medal of Valor."

Don's expertise in tactics and field procedures is recognized nationwide. He has been an instructor for the International Association of Chiefs of Police and the National Tactical Officers Association. Don has provided dignitary protection to six United States presidents. His talents are also sought after by Hollywood, where he serves as a technical advisor.

Dan Hoffman

Senior Vice President, Legal Affairs & Labor Relations

Dan Hoffman is responsible for legal affairs and labor relations. He serves as the primary point of contact for Union contract matters. He is responsible for Andrews International's labor negotiations, as well as managing grievances and labor arbitrations. In conjunction with AI's General Counsel, Dan oversees the development and coordination of the company's responses to inquiries from federal and state agencies, manages pertinent information and provides guidance to Operations regarding Union labor issues.

Dan has 35 years of experience of relevant experience. He is a Los Angeles Police Department veteran who holds management certificates from the Peace Officers Standards and Training Commission (P.O.S.T.). He is also a P.O.S.T. certified instructor in the fields of ethics and motivation.

Dan earned his bachelors degree in political science from Cal-State Northridge, and continued his education at West Point Leadership and Command College and at the USC Delinquency Control Institute. He has also completed extensive training in disaster management through the California Specialized Training Institute (CSTI).

- **Specify the role and responsibilities of those individuals who will be directly managing this account. Indicate the amount of time that will be spent by company principal(s) in management and community/BID relations.**

Below is a brief overview of the roles of our key management personnel in coordinating our delivery of security services for the districts.

Bill Farrar, Senior Vice President, is the senior executive dedicated to ensuring that resources are in place for the BID security team to fulfill contract goals. Mike Cantrell's role is as a back-up to Bill.

Steve Seyler, Executive Security Director, is the senior manager on site. Steve directs operations across both BIDs, providing oversight, coordination, quality control and strategic and administrative support.

Joe Salazar, Assistant Security Director, is in charge of operations, including oversight of all internal investigations, with responsibility for ensuring that operations are transparent for the BIDs and the Police Department. Joe also oversees training for BID officers, with a particular focus on Use of Force, based on unparalleled experience as the Department's first Defensive Tactics Instructor and author of the Department's first Defensive Tactics and Use of Force Manual.

Don Anderson, Senior Vice President of Special Events and Training, helps develop training curricula and administer training for BID officers, and Dan Hoffman, Senior Vice President, Legal Affairs and Labor Relations, manages legal affairs.

Steve and Joe are 100% dedicated to the BID account, and they devote much of their time toward efforts to identify and partner with every possible resource, public or private, that can help us to improve the quality of life in the BID areas. Steve and Joe's efforts have proven that the BIDs' impact can be greatly increased through the pooling of resources with the LAPD, Sheriff's Department, Department of Transportation, the Bureau of Street Enforcement, the Council Offices, City Attorney's Office, PATH, Los Angeles Department of Mental Health and many other Outreach Agencies, Chamber of Commerce, local business people, local schools, etc.

To this end, Steve, Joe or designated BID officers or supervisors attended well over 149 meetings in 2011, many of them hosted in the security office. Bill Farrar also devotes a significant amount of time to the BID account and attended numerous meetings and functions in the continuing effort to expand AI's involvement throughout the community. Bill sits on and/or chairs several community boards and committees.

AI's Founder Randy Andrews is also actively involved in the community. When he was honored at the 6th Annual Hollywood Police Activities League (PAL) Benefit, two of the PAL kids introduced him by saying, "Mr. Andrews' company has a reputation for being extremely supportive of community activities that help the homeless and young people. He and his staff really believe in giving back to Hollywood."

Additionally, Kerry Morrison stated, "Randy Andrews and his company have not only provided superlative security services to private and non-profit Hollywood clients, but Andrews International has raised the bar demonstrating what true corporate social responsibility looks like in Hollywood."

d. Prior Experience

1. Describe experience your company has had in providing security in public or quasi-public locations, eg, business improvement districts under contract to government, patrolling public places.

AI has provided security in public and quasi-public locations since inception in 1988. Our most well-known public location may be the Empire State Building, where we have provided security services since 1996. Our officers there provide TSA level processing and screening of 4.2 million guests/visitors annually.

At the 9/11 Memorial at Ground Zero in New York City, AI currently provides 4,000 hours per week of coverage (to double when the museum opens this year.) We estimate the annual visitor numbers to approach 5 million people. Our record high at the 9/11 Memorial is 1,600 visitors processed – in one hour.

AI also has more than a dozen notable clients in the retail industry and is currently providing service at hundreds of public shopping centers and malls. Within the retail sector, we serve more than 225 malls and retail centers..

Many clients in AI's distinguished portfolio of media and entertainment industry giants routinely require security coverage in public settings. These clients include Sony, Universal, Fox, Disney, Gannett, a multitude of awards show producers, multiple-market television station owners, and a variety of broadcasting, printing, publishing and communications firms. For clients like these, we routinely provide security coverage at major special events attended both by the general public and high-profile celebrity guests.

While most of our clients are private entities, there is often extensive exposure to the public due to the nature of their enterprises. A majority of our contracts involve the mix of common area, public access and/or publicly owned areas. Under the leadership of our executive team of former law enforcement members, AI has developed a successful hospitality/ambassador program to meet the customer service needs of clients with public exposures.

We understand the value and significance of establishing a strong working relationship with the community in order to not only support our clients, but to become part of overall security solutions affecting the community.

a. Job locations

The references provided under letter d in this section are concentrated in Southern California, but AI has provided services in all 50 states as well as more than 100 countries around the world.

b. Contract amounts and length of contracts

Below is a representative sampling of contract amounts and lengths.

Client	Annual Contract Amount	Contract Length
Empire State Building	\$8 million	Since 1996
Sony	\$8 million	Since 1994
Disney	\$3.3 million	Since 2007
Hollywood & Highland	\$1.7 million	Since 2001
Sunset Bronson Studios	\$800,000	Since 1992
Sunset Gower Studios	\$768,000	Since 1992

c. Scope of work

A typical scope of work includes the following responsibilities, among others:

- Foot, bicycle and motorized random patrol rounds
- General safety inspections
- Reporting and documentation of incidents, hazardous conditions, accidents, defects, suspicious activities, or criminal activities occurring or observed during the shift
- Enforcing rules and regulations of the property
- Maintaining good public relations with a customer service attitude
- Project management
- Customized training
- Incident report system management
- Security system monitoring

d. References

- **Sony Pictures** (Steve Bernard, 310-244-6544)
- **Sunset/Bronson and Sunset/Gower Studios** (Chris Barton, 323-315-9431)
- **20th Century Fox Studios** (Robert Esparca, 310-369-8244)
- **Capitol Records** (Maureen Schultz 323-871-5411)
- **California ISO** (Evan Farbanesh, 916-690-5888)
- **Viacom** (Rene Machado, 310-752-8706)
- **Caruso Properties** (Jackie Levy, 323-900-8020)
 - o The Americana, Glendale, CA
 - o The Grove, Los Angeles, CA
 - o The Commons, Calabasas, CA
 - o The Promenade at Westlake, Westlake Village, CA

- o The Encino Marketplace, Encino, CA
- o Marina Waterside, Marina Del Rey, CA
- o The Village at Moorpark, Moorpark, CA

2. Describe the experience your company and your officers have had in initializing private persons' arrests. Please include information about numbers of arrests, successful prosecutions, your company's policy, and how your officers are trained in this area.

AI currently employs more than two dozen retired and off-duty police officers in the districts. Since 2007, these officers have made a total of 8,797 private persons' arrests, including 470 felony arrests. On a year-to-year basis, our arrest numbers correspond with reported crime levels, increasing when crime levels rise and decreasing when crime levels drop. The table below includes statistics on numbers of arrests and numbers of calls for service since 2007.

Year	Number of Arrests	Number of Calls for Service
2007	2,349	1,572
2008	1,707	2,121
2009	1,234	3,487
2010	1,125	3,887
2011	1,336	3,727
2012 YTD	1,046	3,298
Totals	8,797	18,092

Calls for service have steadily risen throughout the contract period, as more and more local businesses recognize AI's active presence in the area and take advantage of the resource.

While there is no mechanism by which AI can track successful prosecution, we consistently receive very positive feedback through the city attorney's office. By all accounts, our officers do an excellent job of working in partnership with the LAPD and providing superior documentation of the events surrounding private persons' arrests.

AI personnel are trained to communicate with individuals and gain their cooperation as opposed to making arrests for minor violations.

Respect for the dignity and circumstances of each individual is inherent in the security culture we have built. In areas where drug abuse and mental illness are rampant, our officers have made nearly 8,800 private persons' arrests without a single sustained complaint about excessive force. Tasers have only been used twice since our officers began carrying them two years ago, although we have

made over 2,500 arrests and answered nearly 8,000 radio calls in that period of time.

BID officers treat all people with respect, which minimizes negative encounters. We train constantly and use tactics that are designed to minimize the risk of injury to all parties. As standard policy, AI maximizes manpower to handle a combative suspect. This allows us to minimize injury to suspects and officers.

We also train BID officers to trust their instincts and use good judgment, as exemplified in September, when our officers found two individuals lying on and blocking the sidewalk at 6130 Sunset Blvd. They were very belligerent and shouted profanities at our officers. This was a couple that had a huge amount of property and debris on El Centro just south of Sunset that had caused issues in the past.

Rather than risk a violent confrontation, the BID officers called the LAPD. Officers responded. The subjects then turned their venom on the LAPD Officers. Both suspects were taken into custody.

On 9-19-12, we were contacted by a representative of the Department of Mental Health. She is the Coordinator for "One Step". She was trying to find these two suspects as she was trying to get them housing in an apartment. Our Officers found them an hour later at Gower and Carlos Way and asked them to call the "One Step" Coordinator.

On 9-20-12, our officers spoke to the couple who said they were given vouchers to stay at the Gilbert Hotel until their apartment is ready.

This incident is a good illustration of our policy of using enforcement when necessary, but in conjunction with our outreach efforts.

Enforcement is a necessary part of our role in the districts, but enforcement has never been our focus. Officers have adopted an approach that enables us to do more than merely react to security issues and threats in the community. We actually prevent and assist in solving problems by participating in community outreach efforts, maintaining a close working relationship with the City Attorney and approaching violators in a non-confrontational way while offering alternative solutions.

AI's policy is to work with clients to effectively enforce their safety and security policies and move along individuals demonstrating unacceptable public behavior, within the dictates of current law, in a professional, cooperative manner that reflects favorably on our client.

3. Describe and provide examples of your company's working relationship with the Los Angeles Police Department.

AI has a strong, productive relationship with the Los Angeles Police Department in Hollywood. We work in close cooperation with Patrol Officers, Senior Lead Officers, Detectives, and Supervisors. We have fine-tuned our relationship with the LAPD to the point where our efforts complement each other in a way that maximizes both our impacts on addressing our many common concerns.

We participate in LAPD's weekly Crime Control Meeting. This is where the area captain meets with Detectives, Supervisors, and Senior Lead Officers to address and plan strategies to combat current crime trends. We are active participants and are thus able to speak directly with the law enforcement professionals about areas of concern for property owners in the districts. We have also been invited to LAPD's Command Posts during high profile events such as anti-war and other protests and major events. This courtesy enables us to provide real time information to our client and to provide the LAPD Command Staff with up-to-the-minute intelligence information from our many Security Officers stationed in and around Hollywood.

When arrestees are transported to the AI office, they are held on a camera-monitored arrest bench. We prepare the necessary arrest report and usually transport the suspect to the jail. These practices pose serious civil liability risks but there has not been one sustained excessive force complaint or one successful lawsuit, because of the culture we have created.

In a very real sense, our BID officers are working hand in hand with the LAPD on an ongoing basis to keep the community safe and secure while striving to achieve improvement goals.

4. HUMAN RESOURCES

The Contractor understands that the HPOA and CHC will have the right to request that any of Contractor's personnel receive remedial training and/or be removed from the BID upon request.

Further, all personnel assigned to the Hollywood Entertainment and Sunset and Vine BID shall be cleared and licensed by the Los Angeles Police Commission and any other appropriate governmental agencies. Contractor will bear all costs associated with seeking appropriate permits for its personnel.

a. Are your personnel independent contractors or employees? Are all eligible to work in the U.S.?

AI is staffed by employees. To qualify for employment with AI, each candidate must provide tangible proof of authorization to work in the United States. AI uses e-Verify to confirm the eligibility of every employee to work in the United States.

b. What is the rate of turnover for your personnel?

Our year-to-date turnover in 2012 is 0. Our turnover has been well below 10% across the entire six years we have held the contract. AI's efforts to promote employee retention have led to a consistent decline in turnover. Company-wide turnover was down to 33.9% in 2011 from 45% in 2009 and 2010.

Retaining our best officers is a priority. Employee turnover in the security and protective services industry has historically been higher than in most other industries. A recent report on the private security services industry in the U.S. estimates that annual employee turnover in the security industry still exceeds 100% for many security companies and can be as high as 300% to 400% for low-road firms. Currently, Andrews International turnover rate for 2011 was 34%, which is significantly lower than the industry average and an average employee tenure company-wide of three (3) years which is significantly longer than the industry average.

When it comes to retention, personal financial issues—compensation, benefits, and incentives—are very important. We also pay attention to the intangibles that make AI a great place to work. Our employees have the best equipment and resources so they can do their jobs safely and efficiently. We offer affordable healthcare options as well as a wide range of training to keep officers safe, make them more effective, and enhance their stature professionally. We provide employee development and growth opportunities within the company and promote from within whenever possible. Internal lines of communication are open and our organizational structure is relatively flat so our employees' needs and concerns are heard and addressed.

Finally, with the help of our clients, we integrate our officers into the corporate culture where they've been assigned, giving them a sense of home away from AI.

c. Explain your recruitment strategy. What are your pre-hire screening and testing procedures?

AI's uniformed security professionals are carefully selected, vetted, and thoroughly trained to meet the unique needs of each client. We recruit and hire officers locally based on the unique security requirements at each site. For BID officer positions, we only consider individuals who have been honorably retired from full-time positions with state or county law enforcement agencies, among other qualifications. Our evaluation and training of potential officers goes far beyond background checks and verification of technical proficiencies—we also ensure that a candidate's personal traits and values mesh with the philosophies and expectations of AI and our clients. A strong sense of social responsibility is something we look for in the officers we select for the districts. We recently convinced a PATH Counselor who was formally a Police Officer, to work part time as a BID Officer.

AI considers the screening and hiring functions to be as much a weeding out process as a qualifying process. We know how disruptive and inefficient it can be to have high security officer turnover and we would rather dismiss poor performers during the screening stages than after they are assigned. This is one reason why our officer turnover rates are consistently lower than the industry average.

Recruiting

To find the best people, we tap multiple sources including employee referrals, military veterans groups, targeted advertising, on-line recruiting, incumbent officers, and job fairs. We look for professionals with proven talents from a variety of customer service industries, rather than simply hiring guards who move from one security firm to another. In 2011, we hired three officers from the Bureau of Street Enforcement Services to serve as BID officers on a part-time basis.

Our benefits package, training and development programs, and opportunities for advancement enable us to attract qualified and talented individuals who might not traditionally consider the security industry. Once we build a pool of recruits, our "weeding out" process begins.

Screening

Our screening process is second to none in the security industry. AI will only consider candidates with clean backgrounds who possess essential integrity, character, and skills. The screening process can be customized to a client's needs within the bounds of previous employer disclosure policies and applicable state laws.

Our rigorous process includes the steps outlined on the next page.

SCREENING PROCESS	
Interviews	After completing a detailed application, each candidate undergoes a personal interview. The interview is extensive and includes evaluations of punctuality, professional appearance, attitude, demeanor, mental alertness, general intelligence, integrity, communication skills, interpersonal skills, and job knowledge. In the course of the interview, we try to get a complete picture of the candidate's employment history, education, career goals, and skill sets. Our professional interviewers also assess the candidate's character, ability to handle stress, potential for integration into the position, and ability to follow direction. All through the process we are looking for candidates that match the specific environment at the client's site.
Drug Screening	Each candidate must pass a five-panel chemical test and analysis for illegal use and/or abuse of controlled substances. This screening utilizes the iScreen Oral Fluid Drug Screen Device™, a lateral flow chromatographic immunoassay for the qualitative detection of amphetamine, methamphetamine, cocaine, opiates, marijuana, phencyclidine and their metabolites. In fact, all AI employees are subject to random drug testing and for reasonable suspicion and in post accident investigations.
Background Check	AI uses a high-tech background search algorithm based on the S2Verify (www.s2verify.com) tool to screen our employees. The process uses advanced artificial intelligence to review multiple data sets encompassing: name and address search, Social Security Number validation, credit check, county criminal check, arrest warrants, state and federal criminal history, national criminal database search, sex offender registry, government watch lists, motor vehicle records, reference checks, employment reference checks, and education reference checks.
Employment History Review	We contact previous employers to uncover performance information such as absenteeism, tardiness, conduct, effectiveness, and reason for separation. Our representatives also contact the applicant's personal references.
Additional Screening Options	Andrews International can perform additional levels of screening, such as physical and psychological examinations, as requested by a client.

SCREENING PROCESS	
Pre-assignment Training.	A candidate will be evaluated throughout the training process. We will only retain and assign for duty officers who demonstrate a commitment to professionalism throughout this period. Candidates must receive a passing score through the final level of testing in order to be assigned.

d. Do you provide random drug testing before and after hiring?

AI provides pre-employment drug testing, as well as random drug testing, drug testing for reasonable cause, and drug testing in post-accident investigations.

e. What are your hiring and termination policies? What are your minimum qualifications for hiring?

Following is AI's New Employees and Trial Service Period Policy.

The first six (6) consecutive months of continuous employment at the Company, following the most recent commencement of employment, is considered a trial service period. During this time you will learn your responsibilities, get acquainted with fellow employees, and determine whether or not you are happy with your job. Your supervisor will closely monitor your performance.

Upon completion of the trial service period, the Company will review your performance. If the Company finds your performance satisfactory and decides to continue your employment, it will advise you of any improvements expected from you. At that time, you may express suggestions to improve the Company's efficiency and operations. Completion of the trial service period does not entitle you to remain employed by the Company for any definite period of time, but rather allows both you and the Company to evaluate whether or not you are right for the position. After completion of the trial service period, eligible employees will receive the benefits described in this Handbook.

All benefits normally granted to employees will accrue to new employees during the orientation period unless otherwise specified, however, all such benefits will not be earned or vested until this period is successfully completed.

As a reminder, all employment with Andrews International, Inc. is "at-will." This means that the employee's employment with the Company may be terminated at any time, with or without advance notice, and with or without cause. Likewise, the employee is free to end his or her employment at any time. The employee also may be demoted or disciplined and the terms of his or her employment may be altered at any time, with or without cause, at the discretion of the Company. No one other than the President of the Company has the authority to alter this arrangement, to enter into an agreement for employment for a specified period of time, or to make any agreement contrary to this policy, and any such agreement must be in writing and must be signed by the President of the Company and by the affected employee.

Applicants must document or demonstrate the following qualifications to be considered for employment:

HIRING CRITERIA
High school graduate or GED
U.S. citizenship or equivalent work documentation

HIRING CRITERIA
Clean criminal record
Drug-free
Appropriate physical condition to perform duties
Stable employment history (including one year of supervisory experience for Field Sergeants)
Honorable discharge from military (if served)
Stable DMV record
English language proficiency (speak, read, and write)
Proper credentials and licenses to perform security duties
Honorably retired from full-time position with county or state law enforcement agency, with concealed weapons permit privileges granted at retirement

f. What role do you see HPOA and CHC playing in the hiring and termination of your personnel?

All hiring and firing is subject to the approval of HPOA and CHC.

g. Explain the benefits package you provide your personnel. Indicate whether this is included in the hourly rate.

The standard benefits package offered by Andrews International is as comprehensive and robust as any offered in the industry. We have found that this, along with our competitive wages, helps us attract and retain high quality personnel.

Medical Benefits: AI offers, as a standard, all full-time officers our Century Health (CHC) plan which includes a prescription drug benefit at a reasonable cost. Optional supplemental coverage is available through AFLAC.

Dental and Vision: Voluntary dental and vision plans are offered at affordable prices to all employees. Optional supplemental coverage is available through AFLAC.

Life Insurance: All regular, full-time employees who elect medical coverage through the company are eligible for \$15,000 in life insurance at no cost. Additional levels of coverage are available at reasonable cost.

Retirement Plan: Full-time employees age twenty-one and older are eligible to participate and can contribute 1-15% of eligible earnings on a pre-tax basis to our 401(k) Retirement Savings Plan.

Direct Deposit & ADP TotalPay® Card: Traditional direct deposit in up to three separate accounts is available. AI also offers the ADP TotalPay® Card system in which earnings are electronically deposited to the card on payday with the funds immediately accessible. The card is accepted at thousands of locations and can also

be used to make purchases online and over the phone and to withdraw cash at ATMs.

Vacation: All employees are entitled to one week paid vacation after one continuous year of employment and two weeks after five years of employment.

Tuition Assistance: Tuition assistance is available to all permanent full-time employees after one year of continuous service. Reimbursement applies toward tuition and books in an approved course of study toward an Associate’s Degree. Students must maintain a C average to qualify.

Bereavement Leave: All regular, full-time employees may take up to three days paid leave in the event of the death of an immediate family member.

Awards and Incentives

AI is a strong proponent of publicly recognizing exceptional accomplishments and behavior. We know that this is an important factor in employee job satisfaction, performance, and retention. Our site specific incentive programs, designed in conjunction with our clients, typically include monthly, quarterly, and annual recognition events with financial and/or gift awards. We believe recipients should be chosen collaboratively with the client. Some of the considerations or actions that could result in an employee award are listed below.

AWARD CRITERIA
Superior handling of a difficult situation
Alertness in preventing an accident
Appropriate response to a first aid incident
Superior performance in a stressful emergency situation
Utilizing good judgment and exhibiting bravery
Offering a suggestion that improves performance and positively impacts the workplace
Completing a major administrative project in a noteworthy manner
Demonstrating exceptional respect, courtesy, and professionalism over extended periods of time
Preventing a workplace violence incident
Taking action resulting in the apprehension of an individual identified in a “Keep Out” notice or who is suspected of criminal activity

AI will collaborate with HPOA and CHC to identify appropriate standards. There will be no cost to HPOA and CHC for AI-managed incentive programs. We would be happy to manage or participate in any alternative incentive programs you might suggest and we will work with you to determine incentive levels and billing amounts

for these programs. We strongly encourage client involvement in award presentations and we recommend that the recipients be honored in the presence of their peers and the clients they serve.

In conjunction with any site or client specific recognition programs, BID officers are also be eligible for the AI Corporate Quarterly Employee Recognition Program and Tenure Awards. Every quarter, a minimum of one employee is selected from each region by a committee of corporate executives and managers and recognized with a monetary reward and recognition at the site and in Eagle Vision, AI's employee newsletter. In addition, they are eligible for the AI Employee of the Year Award. Employees are also recognized for their tenure of five, ten, fifteen, and twenty years of service.

h. How will you handle temporary vacancies due to illness, vacation, court time, or termination?

We have implemented many best practices to ensure we effectively rise to these challenges, including:

- Reviewing schedules 2-3 weeks in advance and allow no deviations unless approved by management;
- Pre-qualification and cross training of officers with approval of client;
- Hiring part-time security officers to fill posts;
- Ensuring that personnel understand that attendance record is a key part of their performance evaluations;
- Developing a master schedule listing all accounts, personnel needed; and special account considerations as an aid to filling vacancies;
- Confirming schedules before weekends and holidays on a post-to-post basis;
- Encouraging officers to seek out mutual switches;
- Enforcing a strict personal time off policy that requires two weeks notice and that doesn't allow PTO to be used for sick/last minute call offs.

i. How will you monitor and evaluate the performance of your personnel?

AI monitors the performance of our personnel through a multi-faceted approach to performance management. Our approach includes the following elements, as outlined in this section.

- Frequent Inspections
- Employee Evaluations
- Reporting

Frequent Inspections

AI executive management, site management and supervisory personnel conduct frequent inspections to verify that our officers are performing their duties in compliance with contract terms, to confirm uniform and appearance requirements are met, and to ensure that all posts are continuously staffed.

Field Sergeants perform regular shift inspections focusing on procedural knowledge, compliance with performance standards, demeanor, appearance, and effectiveness of communication. Our Field Sergeants take advantage of shift inspections as opportunities to continuously develop the knowledge and professionalism of our officers.

Executive Security Director Steve Seyler and Assistant Security Director Joe Salazar conduct random, unscheduled inspections at any time of day or night, weekday or weekend. These inspections include audits of personnel records, training records, and other account documentation. The results are documented and submitted to senior management. Violations of standards and procedures are immediately corrected and reported.

Vice President Bill Farrar also visits on a regular basis to conduct inspections and to candidly discuss the quality of our daily service with client representatives. These executive inspections create continuous opportunities for clients to express concerns, raise questions, and ensure immediate correction of any service issues. Inspections also provide ample opportunity for our senior managers and site management to mentor our supervisory staff.

Frequent scheduled and unscheduled inspections by various tiers of AI management ensure that BID officers adhere to strict appearance standards at all times and consistently perform at peak levels.

Performance Evaluation

We conduct regularly scheduled evaluations for all employees using position-specific criteria. These employee performance evaluations measure the officer's or supervisor's performance in the categories identified in the following table.

EMPLOYEE PERFORMANCE EVALUATION	
<p>Work Quality</p> <ul style="list-style-type: none"> - Work Production - neatness and accuracy - Ability to perform assigned tasks with normal instruction and procedure - Knowledge of company policies and procedures - Adaptability in learning new methods and procedures 	<p>Work Attitude</p> <ul style="list-style-type: none"> - Cooperation and attitude towards assigned tasks - Cooperation and attitude towards coworkers/supervisors/client/general public - Self-motivation to prepare for future job responsibilities - Adaptability to changing priorities and multiple work demand
<p>Work Quantity</p> <ul style="list-style-type: none"> - Completing assigned work on time - Contribution to general flow within department - Ability to handle temporary increased work loads - Actively seeking additional responsibilities 	<p>Supervisor Skills</p> <ul style="list-style-type: none"> - Ability to assign work and delegate authority - Organization, planning and prioritization skills - Judgment and decision making skills - Communication with employees, management, and client
<p>Work Habits</p> <ul style="list-style-type: none"> - Effects of attendance on job performance - Uniform and appearance - Punctuality and general dependability - Self-improvement skills and abilities 	

An employee who consistently performs above and beyond the basic job requirements and exhibits motivation and leadership skills will likely be considered for promotion when the opportunity arises.

5. INSURANCE

The successful contractor will be required to carry the following insurance from an A-rated company, admitted in California and acceptable to the board of directors for the HPOA and CHC. Further, the contractor shall name the HPOA, CHC, their officers, directors and employees as additional insured.

- A. **Worker's Compensation:** To the extent required by law, Statutory Workers' Compensation and Employer's Liability insurance with a limit of not less than One Million Dollars (\$1,000,000). Provider will cause its Workers' Compensation carrier to waive insurer's right of subrogation with respect to the HPOA, CHC, their officers, directors, agents and employees.
- B. **Commercial Liability insurance (and/or Excess Umbrella Liability):** Written on an occurrence basis with a combined simple limit for Bodily Injury, Personal Injury, and Property Damage of not less than Three Million Dollars (\$3,000,000) per occurrence and Four Million Dollars (\$4,000,000) aggregate. The policy must be written on the CGOO1 11/85 or newer occurrence form or broader, with no additional exclusions. The policy will include coverage for Blanket Contractual Liability, Personal Injury, and Broad Form Property Damage or its equivalent. Personal Injury endorsement shall also include coverage for false arrest, false imprisonment, malicious prosecution, wrongful entry/eviction of a person from a premises, invasion of privacy, defamation of character, libel or slander caused by any acts of the Contractor or the Contractor's employees, embarrassment, humiliation, harassment, and mental anguish.
- C. **Business Automobile Liability Coverage and/or Excess Umbrella Liability** for all owned, hired or non-owned vehicles utilized by Contractor with a combined single limit of not less than One Million Dollars (\$1,000,000) for each occurrence for Bodily Injury and Property Damage.
- D. **Employee Dishonesty Coverage**

AI carries a variety of bonding and insurance coverage depending upon our clients' needs and specifications. The standard levels of coverage we maintain is as follows:

- * Comprehensive General Liability: \$1,000,000 with a general aggregate of \$3,000,000.
- * Comprehensive Automobile Liability coverage: \$1,000,000.
- * Workers Compensation and Employers' Liability: \$1,000,000.
- * Excess Liability: \$5,000,000 or in other amounts depending on our clients' needs.

AI is able to increase coverage levels based on our client needs.

6. ADDITIONAL ISSUES

- a. **How does this contract to provide security service in the public right-of-way differ from your other security contracts? What changes or additions to your normal procedures and policies will be necessary in order to successfully perform under this contract?**

This contract to provide security service in the public right-of-way requires us to interact with many more stakeholders than are involved in most security contracts.

In addition to HPOA and CHC, AI works very closely with the Los Angeles Police Department (LAPD), Los Angeles Sheriff's Department (LASD), Council Offices, Chamber of Commerce, Health Department, City Attorney's Office, homeless outreach providers, and many others. We also make over 300 contacts every month with local property owners.

The requirement under this contract for our officers to make private persons' arrests is not a significant deviation from our normal procedures and policies. In addition to what we do in the districts, we make private persons' arrests at other locations with both armed and unarmed officers. We have proven our expertise in making arrests when appropriate to meet our goal of improving the quality of life in the BID areas. The fact that we have made nearly 8,800 arrests over the past six years without a single sustained complaint of excessive force is a testament to how successfully we have risen to this challenge.

- b. **In order to address the perception of safety in Hollywood, your officers will be called upon to deal with issues of homelessness and other unacceptable public behavior. What is your understanding of the current law in these areas and what would be your approach to these issues?**

AI has dealt with these issues 365 days a year for the past 5 years in the BID areas and other locations. Our entire staff, from our management and executive team to the front-line BID officer, receives targeted training to ensure that we enforce our client's zero-tolerance policy for unacceptable behavior with impeccable professionalism and courtesy.

In accordance with current law, our personnel give polite warning to move along, and individuals who fail to comply are subject to private persons' arrest for trespassing.

- c. **Have you or your company been sued for any reason in relation to the provision of security services in a public or quasi-public setting? Please describe the outcome of the lawsuit(s).**

Andrews International LLC is one of the largest contract security guard companies in the United States. From time to time, the Company is involved in tort, employment,

or general business litigation, as is any company its size. Most such litigation is covered by general liability insurance. The Company is not currently involved in any litigation that threatens the Company's financial position. The Company is, from time-to-time, audited by state security guard industry regulators. Otherwise, with the exception of employment discrimination charges filed by employees or former employees and OFCCP audits arising out of the Company's status as a government contractor or subcontractor, the Company is not the subject of either state or Federal government investigation into its business practices. The rate of litigation and investigations arising out of the Company's general business operations and employment practices is low.

- d. **Based on your knowledge of Hollywood, the BID areas, and the security business, are there recommendations you would like to make as to how we might promote the public safety objectives of our BIDS? Please describe ideas and alternatives (ie, video surveillance, use of technology, hand-held devices, bicycle patrols, unarmed ambassadors, equestrian units, etc.) you might want to bring to our attention, for our consideration either now, or at some point in the future.**

AI is constantly seeking opportunities to achieve operational improvements and better promote the public safety objectives of the districts. Below are ideas for consideration:

- Mirror the video surveillance system monitors to the BID security office, where someone can be assigned to watch them
- Provide ambassador training and certification for every BID officer
- Implement more formalized outreach training with some of the providers

We welcome the opportunity to explore these ideas to keep our BID security program evolving in a positive direction.

7. APPENDIX

- Sample Radio Log

SAMPLE RADIO LOG

Please turn the page for a sample radio log.

ANDREWS INTL / HBID INCIDENT REPORT/LOG

FOOT BEAT 1
DATE 10-02-2012
OFFICER 1 STERLING, LEONARD BADGE 103
OFFICER 2 ISLAS, GEORGE BADGE 128
SUPERVISOR PATTON, SOLOMON

0600 - SOW STERLING AND ISLAS ON DUTY. ALL EQUIPMENT ISSUED
0615 IN WORKING ORDER.

0630 - CONTACT: 7095 HOLLYWOOD BLVD. (LA BREA PLAZA).
0645 OFFICERS SPOKE WITH CARTIER, ARNIE JAY DOB 06-07-789. SUP
WAS OBS SLEEPING ON PRIVATE PROPERTY. OFFICERS
ADVISED SUP LAWS RE: VIOLATION. OFFICERS ISSUED A 24 HR
TRESPASS WARNING. SUP LEFT AREA.

0715 - ARREST: 6776 HOLLYWOOD BLVD. (MCDONALD'S). OFFICERS
0900 ARRESTED IMPRESCIA, MICHAEL JAMES DOB 03/04-55. SUP WAS
ARRESTED FOR 41.24 d LAMC (TRESPASSING ON PRIVATE
PROPERTY). SUP WAS TRANSPORTED TO HOLLYWOOD
STATION. SUP WAS RFC'D BY OFFICER ACOSTA. RFC # B71014
AR# 12-1055 APPROVED AND REVIEW BY LT VALOIS. ON THE
WAY TO THE OFFICE FOR PAPERWORK, OFFICERS OBS A 2ND
SUP URINATING IN PUBLIC.

0735 - ARREST: 6350 SUNSET BLVD. (STAPLES PARKING). OFFICER
0930 ARRESTED WHITE, RUSSELL CHARLES DOB 07-17-70. SUP WAS
ARRESTED FOR 41.47.2 LAMC (URINATING IN PUBLIC). SUP WAS
TRANSPORTED TO HOLLYWOOD STATION SUP WAS RFC'D BY
OFFICER ACOSTA RFC # B71015 AR# 12-1055 APPROVED AND
REVIEW LT. VALOIS.

1000 - CONTACT: N/E CORNER HOLLYWOOD AND ORANGE. FI / PATH
1030 CARD. JAMES. LEON DOB 11-11-59. OFFICERS ADVISED SUP LAWS
RE: VIOLATION. OFFICERS ISSUED A 24 HR. TRANSPORTED
WARNING. SUP LEFT AREA.

1100 - CODE 07
1130

1200 - ROLL CALL
1230

1305 - BUSINESS CONTACT: 1754 HIGHLAND AVE. (HIGHLAND LIQUOR).
1330 OFFICERS SPOKE WITH OWNER MR KIM WHO ADVISED OF NO
PROBLEM TO REPORT. ADVISED TO CALL AS NEEDED.

1400 - CONTACT: ALLEY 6912 HOLLYWOOD BLVD. OFFICERS SPOKE

ANDREWS INTL / HBID INCIDENT REPORT/LOG

1410 **WITH 2 SUPS TRESPASSING ON PRIVATE PROPERTY. SUPS
REUSED TO ID. OFFICERS ISSUED A 24 HR TRESPASS WARNING.
SUP LEFT AREA.**

1430 EOW RETURNED ALL EQUIPMENT IN WORKING ORDER.

ANDREWS INTL / HBID INCIDENT REPORT/LOG

FOOT BEAT	FB-3
DATE	10-01-12
OFFICER 1	W. MOSSBROOKS #108
OFFICER 2	R. MELVIN #110
SUPERVISOR	B. REYES

1200-1230	BRIEFING/ROLLCALL , CHECKED OUT EQUIPMENT AND VEHICLE #3 ALL IN GOOD WORKING ORDER. CHECKED FOR DAMAGE.
1230-1315	DETAIL , ASSIST FB-1, HOLLYWOOD BLVD & CAHUENGA BLVD, PHOTO RICHARD McFARTHING, DELIVERED ARREST REPT TO LAPD HOLLYWOOD FROM FIGHT AT GAY & LESBIAN CENTER.
1315-1320	CONTACT , 6800 HOLLYWOOD BLVD., HOLLYWOOD SOUVENIRS, FEMALE DOWN ON EAST SIDE OF THE BUILDING IN VIOLATION OF 41.18(d) LAMC, SUBJECT MOVED TO BUS BENCH.
1320-1325	CONTACT , 6776 HOLLYWOOD BLVD., MCDONALDS, OFFICERS WARNED JEROME RAY FOR VIOLATION OF 41.18(d) LAMC.
1325-1345	3 CONTACTS , 1747 CAHUENGA BLVD., CVS, OFFICERS WARNED ALBERTO MIRA MONTE FOR 41.24 (d) LAMC. OFFICERS WARNED RICKY PRIOR & CALVIN MADRID FOR VIOLATION OF 41.18(d) LAMC IN FRONT OF 6424 YUCCA STREET.
1345-1415	RADIO CALL/ASSIST , FB-5, 6253 HOLLYWOOD BLVD., THE LOFT, 10-15 FOR TRESPASS & VANDALISM, LAPD OFFICERS RESPONDED TO THE SCENE AND THE SUSPECT, FRANK RIOS WAS REMANDED TO THEIR CUSTODY.
1420-1515	ARREST / FI CARD , 6424 YUCCA STREET, OFFICERS OBS, SWAIN, CODY LESTER, DOB: 12/19/52 IN VIOLATION OF 41.27(c) LAMC, DRINKING IN PUBLIC, SWAIN WAS TRANSPORTED TO HBID FOR PROCESSING & TO LAPD HOLLYWOOD RFC# B82742 . FOR FURTHER DETAILS, REFER TO AR#12-1053 .
1520-1530	CITIZEN FLAG DOWN , 6364 YUCCA STREET, HOLLYWOOD HOTEL, OFFICERS RESPONDED AND THE DISTURBING WAS REPORTED TO BE ON THE 2 ND OR 3 RD FLOOR, OFFICERS ADVISED THE P/R TO CALL LAPD AS WE ARE LIMITED TO THE LOBBY OF THE BUILDING.
1530-1535	2 CONTACTS , 6623 HOLLYWOOD BLVD., OFFICERS WARNED TWO SUBJECTS FOR VIOLATION OF 41.18(d) LAMC.
1540-1545	CONTACT , 7038 HOLLYWOOD BLVD., PIZZA PLACE, OFFICERS WARNED ONE FOR VIOLATION OF 41.18(d) LAMC.
1600-1605	CONTACT , 1747 CAHUENGA BLVD, CVS, OFFICERS WARNED CALVIN MADRID FOR VIOLATION OF 41.24(d) LAMC.

ANDREWS INTL / HBID INCIDENT REPORT/LOG

1610-1615 **CONTACT**, 1810 CAHUENGA BLVD, 7-11, OFFICERS WARNED ONE SUBJECT FOR PANHANDLING IN FRONT OF THE LOCATION AND GAVE HIM A 24 HR TRESPASS WARNING.

1635-1645 **RADIO CALL/ASSIST**, FB-5, 6364 YUCCA STREET, HOLLYWOOD HOTEL, RECALL & P/R WAS ADVISED LAPD WAS DISPATCHED WITH 30 MIN ETA.

1700-1730 **CODE 7**

1740-1805 **RADIO CALL**, 6542 HOLLYWOOD BLVD, CONSUMER DISCOUNT DRUGS, 484 NOW, WHEN OFFICERS ARRIVED, THE SUSPECT WAS GOA. THE VICTIM, GARY TURNBOW (323) 461-3606 DESCRIBED A STRONG-ARM 211PC. THE VICTIM WAS ADVISED TO CONTACT LAPD FOR A POLICE REPORT.

1805-1820 **RADIO CALL**, 6776 HOLLYWOOD BLVD, MCDONALDS, 415 TRANSIENT REFUSING TO LEAVE. OFFICERS CONTACTED THE P/R WHO POINTED OUT THE DISTURBING PARTY. OFFICERS ESCORTED THE DISTURBING OFF THE PROPERTY AND ISSUED HIM A 24 HOUR TRESPASS WARNING.

2030 **COMPLETED LOG, TURN IN EQUIPMENT/ VEH #3, END OF WATCH.**

ANDREWS INTL / HBID INCIDENT REPORT/LOG

FOOTBEAT 4 VEHICLE #4
DATE 10-10-2012
OFFICER 1 M. COOGLE #129
OFFICER 2 M. AYALA #107
SUPERVISOR S. PATTON

0610/0615 **BUSINESS CONTACT- 1787 HIGHLAND AVENUE- CHEVRON**
PRIOR PROBLEMS WITH 415/ 484 / 594 / 602 / 242 / PANHANDLING
SUSPECTS. RECENTLY, THERE HAVE BEEN COMPLAINTS OF A M/B
SLEEPING IN-BETWEEN AND UNDER VEHICLES TO THE REAR. WE
MADE CONTACT WITH GRISHA AND THERE WERE NO PROBLEMS
AT THIS TIME.

0700/0745 **SOW-** WE ARE ALLOWED TO HAVE TWO VEHICLES PARKED IN
FRONT UNTIL 1200 HOURS AND ONE VEHICLE AFTER 1200 HOURS.
WE COMPLETED MISC AI ADMIN. YESTERDAY WE ATTENDED THE
BI MONTHLY HOTT MEETING- BELOW ARE THE HIGHLIGHTS: Arni
Cartier is still incarcerated at Twin Towers. LAPD Detective Schooler is
working with the LADMH CAMP Team and handling Arni's case. We will be
advised when his case is scheduled for court. During the hearing, Sieglinde,
Reggie and I will attend, along with the CAMP Team, to request conservator
ship of Arni. We will explain the conditions and circumstances to the Judge
why he needs to be conserved. PATH introduced us to three new employees
along with two USC interns who will be involved with the HOST Team. We
also received new PATH prequalification prescreening forms to complete on
new Section 8 clients. Hollywood Presbyterian Church will be hosting its winter
shelter program. We were asked to accumulate a list of potential clients for the
shelter list- due by the next HOTT meeting.

VA / STEP UP: Robert Sarpe is currently in PATH and received his VASH
voucher on Friday. He is seeking an apartment. Isaac Sofer missed his Housing
Authority appointment scheduled for today. He has a girlfriend who is two
months pregnant. They have been seen in the Hollywood area but he is having a
hard time keeping his scheduled appointments. There has been no change with
Donald Bauby. Charles Williams is still eligible for a VASH voucher but
refuses to commit. He was last seen yesterday with Roxane Henderson on
Highland Ave and Fountain Ave. Roxane Henderson is on stand by ufn. Mark
asked that we call him if we see Marcus Wells. There is no change at this time.
Clifford Breed still has eligible for a VASH voucher. His last dilemma involved
his partner Cindy. We are to advise Karen if Clifford wants to proceed with the
process. Joani Figurelli is currently housed at a nursing facility. Once she is
better, she has a plane ticket to Florida and will live with her family. Marks
asked that we contact him if we see Mark Wilner. Raymond McGinnis is also
MIA and we are to call Mark if he is seen. Karen will call us when she is in the
Hollywood area and try to meet with any of the above VA clients.

ANDREWS INTL / HBID INCIDENT REPORT/LOG

HOUSING WORKS: Richard Barton has been out of jail for two weeks and currently resides in a sober living. We observed him 11550 H&S yesterday.

- 0805/0815 **RADIO CALL- 6365 SUNSET BLVD- THE LA FILM SCHOOL**
WE RECEIVED A CALL FOR A TRESPASS SUSPECT THERE NOW. THE SUSPECT HAS RETURNED FROM YESTERDAY. UPON ARRIVAL, WE MET WITH PR / SECURITY GUARD- RANDLE, ADRIAN. HE POINTED OUT THE SUSPECT- ALVES, DAVID ALEXANDER 10-14-86 WHO WAS INSIDE ONE OF THE CLASS ROOMS. RANDLE ADVISED HE WANTED ALVES ARRESTED FOR TRESPASS.
- 0815/0915 **ARREST- 6365 SUNSET BLVD- THE LA FILM SCHOOL**
PR / PPA- RANDLE PLACED ALVES UNDER PRIVATE PERSONS ARREST FOR 41.24(b) LAMC- TRESPASSING ON POSTED OR UNPOSTED PROPERTY NOT OPEN TO THE GENERAL PUBLIC. WE NOTIFIED LAPD UNIT 6A45 (OFFICERS NELSON #31071 AND ORTIZ #40057) WHO RESPONDED TO OUR LOCATION TO COMPLETE THE RFC. ALVES WAS RFC'D #B71628 BY OFFICER ORTIZ ON THE ABOVE CHARGE WITH THE ADVICE AND APPROVAL OF W/C SGT SLATER.
- 0915/1000 **FOLLOW UP- BID OFFICE**
WE COMPLETED THE RELATED ARREST REPORT.
- 1020/1030 **RADIO CALL- 1413 VINE STREET- MCDONALD'S**
WE RECEIVED A CALL FOR A 602 / 415 M/B INSIDE HARASSING CUSTOMERS. UPON ARRIVAL, THE SUSPECT WAS GOA. WE ALSO MADE CONTACT WITH PR- OLGA.
- 1030/1040 **RADIO CALL- 1500 VINE STREET- CHASE BANK**
WE RECEIVED A CALL FOR A 415 M/W IN A WHEEL CHAIR THROWING TRASH ON THE PROPERTY. UPON ARRIVAL, THE SUSPECT (MOUNTAIN MAN) WAS N/B FROM THE LOCATION. WE ADVISED HIM OF TRESPASS AND HE AGREED NOT TO RETURN TO THE PROPERTY. WE ALSO SPOKE WITH THE PR / SECURITY- ADRIAN AND ADVISED NO CRIME.
- 1040/1110 **CODE 7**
- 1110/1120 **BACKED FBI- 6776 HOLLYWOOD BLVD- MCDONALD'S**
THE UNIT WAS OUT WITH A 41.27(C) LAMC SUSPECT. WE STOOD BY UNTIL HE WAS IN CUSTODY.
- 1140/1145 **BUSINESS CONTACT- 1133 VINE STREET- THE VAGABOND INN**
PRIOR PROBLEMS WITH 415 / 484 / 602 / PANHANDLING SUSPECTS. WE MADE CONTACT WITH JOHN AND THERE WERE NO PROBLEMS

ANDREWS INTL / HBID INCIDENT REPORT/LOG

AT THIS TIME.

- 1200/1210 **RADIO CALL- 6603 SUNSET BLVD- REAR PARKING LOT**
WE RECEIVED A CALL FOR 11357(b) H&S / 602 SUSPECTS. UPON ARRIVAL, WE ADVISED SIX WHO LEFT WITHOUT INCIDENT.
- 1210/1215 **BACKED FBI- 5873 HOLLYWOOD BLVD- TOMMY'S**
THE UNIT RECEIVED A CALL FOR A M/B SLEEPING AND REFUSING TO LEAVE INSIDE THE LOCATION. UPON ARRIVAL, THE SUSPECT WAS GOA. WE MADE CONTACT WITH PR- HAJIT.
- 1215/1225 **RADIO CALL- 1310 VINE STREET- PARAGON CLEANERS**
WE RECEIVED A CALL FOR A 602 FEMALE IN FRONT OF THE DOOR REFUSING TO LEAVE. UPON ARRIVAL, WE RECOGNIZED THE SUBJECT AND ADVISED HER SHE COULD NOT STAY THERE. WE MET WITH PR- TALINE.
- 1225/1235 **OUTREACH- 1310 VINE STREET- PARKING LOT**
WE TRIED TO TALK WITH THE SUBJECT FROM THE ABOVE CALL. SHE WOULD NOT SPEAK BUT LISTENED TO US TALK ABOUT SHELTER. WE GAVE HER A PATH CARD AND TOLD HER WE WOULD ASK HER AGAIN LATER. SHE ACKNOWLEDGED AND WALKED AWAY.
- 1245/1255 **RADIO CALL- 1413 VINE STREET- MCDONALD'S**
WE RECEIVED A CALL FOR A 415 M/B INSIDE REFUSING TO LEAVE. UPON ARRIVAL, WE MET WITH PR- OLGA WHO ADVISED US HE WAS GOA. WE SEARCHED THE PERIMETER WITH NEGATIVE RESULTS.
- 1350 **ADMIN- BID OFFICE**
WE COMPLETED MISC AI ADMIN.
- 1530 **EOW**