

From: **karina ceja** karina@labids.org
Subject: Re: Past Due Invoices - HMD -1 and SLAIT - 4
Date: March 5, 2014 at 4:01 PM
To: Susan Levi susanlevi@labids.org, Scott.Naso@universalpro.com

Hi Scott,

This is Karina. Checks for invoices #1028167, 1041633, 1044843 were mailed out last week on Feb 26th. Im not sure why you have not received it. The Invoice #976516 ws missed in October. Daryl reminded me but somehow I left it out again. Im sorry for that. I was sure it was part of the stack for the month of Feb. I just printed it and going in bills to be paid.

Best,
karina

On 3/5/14 3:41 PM, "Susan Levi" <susanlevi@labids.org> wrote:

Hi Scott,

We are looking into this. Who had the paid vacation on the HMD invoice? We'll let you know what we find.

Best,
Susan

On 3/5/14 2:26 PM, "Scott Naso"
<Scott.Naso@universalpro.com> wrote:

Susan –

I hope all is well with you.

Attached are some missing invoices; one for Hollywood Media District and four for SLAIT.

The one from HMD appears to have been skipped as the invoices prior and after have already cleared, so I just wanted to make sure you had it in process.

The SLAIT invoices have been looking pretty good and these are likely in process, but I wanted to confirm to make sure they weren't missed.

If you could give me an update on when you might think these will be cleared I would appreciate it.

If you need any additional information, please let me know.

Best regards,

Scott J. Naso
Senior Regional Vice President



DTLA: 213.362.3650
WLA: 310.287.3103
Cell: 213.923.5842

P PLEASE CONSIDER THE ENVIRONMENT BEFORE PRINTING THIS EMAIL

NOTICE TO RECIPIENT: If you are not the intended recipient of this e-mail, you are prohibited from sharing, copying, or otherwise using or disclosing its contents. If you have received this e-mail in error, please notify the sender immediately by reply e-mail and permanently delete this e-mail and any attachments without reading, forwarding or saving them. Thank you.

From: jirigoyen jirigoyen@universalpro.com
Subject: Fw: SJM Industrial radio: Hi John & Daryl
Date: March 5, 2014 at 3:14 PM
To: Susan Levi susanlevi@labids.org

I was ask to get a quote for a repeater. FYI....

Sent from my Sprint phone.

----- Original message -----

From: Barbara Joelson
Date: 3/5/2014 3:08 PM
To: John Irigoyen;
Cc: Daryl Whitt;
Subject: SJM Industrial radio: Hi John & Daryl

Good afternoon,

Apologies for getting this to you this late in the day – I was out seeing clients today ☺

I have attached the quote for the replacement repeater – Your current GR1225 is 15+ years old, and is no longer supported by Motorola. You will get a new 3-year warranty with the new Vertex repeater.

If everything looks alright, you can reply to this email with “approved,” and I can expedite this order for so we can get your communications back up!

Have a good day and I hope to hear from you soon!

Barbara Joelson
Sales Representative
310-640-2700, EXT 219
Fax 310-640-9635
Barbara.J@sjmradio.com

SJM INDUSTRIAL RADIO
Your Best Source for Two-Way Radios
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www.sjmradio.com e-mail: sales@sjmradio.com

SALES EQUIPMENT QUOTE

Date: 03/05/2014

Quote #: R0019322

TO: JOHN BRIGGIVEN UNIVERSAL PROTECTION - ROMAINE 7000 ROMAINE STREET LOS ANGELES CA 90028 TEL: 213-221-5067 CELL: FAX: 213-892-0063 EMAIL: CUST ID: UNIV05	SHIP TO: UNIVERSAL PROTECTION - ROMAINE ATTN: JOHN BRIGGIVEN 7000 ROMAINE STREET LOS ANGELES CA 90028 TEL: 213-221-5067 EMAIL:
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Qty	Model	Description	Unit Price	Total
1	A13650014A	VERTX UHF DESKTOP REPEATER, 50 WATT WITH POWER SUPPLY AND DUPLEXER, 3 YR WARRANTY	1850.00	1850.00
		New Vertx repeater to replace 15+ year-old, and unsupported GH125 repeater. ***Universal Protection pricing applied***		
1	LABOR - FIELD	LABOR - FIELD RATE	225.00	225.00
		1-time expense for SEM Industrial radio technician to install new repeater.		
1	NOTE COMMENT	SEE COMMENT BELOW	0.00	0.00
		Quote assumes use of existing antenna system.		

Terms: NET 30 Purchase Order: Est. Delivery: 03/10/2014 Ship Via: SEM Sales Contact: Barbara Jordana x219 Proposal Valid For: 04/10/2014	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Equipment:</td> <td style="text-align: right;">\$1,850.00</td> </tr> <tr> <td>Labor:</td> <td style="text-align: right;">\$225.00</td> </tr> <tr> <td>Shipping & Handling:</td> <td></td> </tr> <tr> <td>Sales Tax:</td> <td style="text-align: right;">\$166.50</td> </tr> <tr> <td>TOTAL:</td> <td style="text-align: right;">\$2,241.50</td> </tr> </table>	Equipment:	\$1,850.00	Labor:	\$225.00	Shipping & Handling:		Sales Tax:	\$166.50	TOTAL:	\$2,241.50
Equipment:	\$1,850.00										
Labor:	\$225.00										
Shipping & Handling:											
Sales Tax:	\$166.50										
TOTAL:	\$2,241.50										
Best Equipment. Best Service. Best Deal. THIS IS NOT AN INVOICE											

Accepted By: _____ Date: _____



I agree to the terms and conditions set forth in this proposal. A 10% Cancellation Charge will apply to cancelled orders. In addition, in accordance with the Telephones Consumer Protection Act, SEM Industrial Radio has permission to send this communication to my company at the fax number listed above. (**Some restrictions may apply.)

From: **Susan Levi** susanlevi@labids.org
Subject: FW: UCLA is back giving drugs and blocking street and sidewalk tonight
Date: February 8, 2014 at 1:49 PM
To: Irigoyen johnirigoyen@gmail.com

FYI...

--

Susan Levi & Associates, Inc.
13300 Victory Boulevard, #319
Van Nuys, CA 91401
818 780-9100 phone
818 780-9104 fax
Susan@labids.org

----- Forwarded Message

From: Val Wolf <val.wolf1@gmail.com>
Date: Wed, 5 Feb 2014 21:20:06 -0800
To: Susan Levi <susanlevi@labids.org>
Subject: Fwd: UCLA is back giving drugs and blocking street and sidewalk tonight

Dear Susan,

Just wanted to show you this. Can you please notify Street Services?

Many thanks,

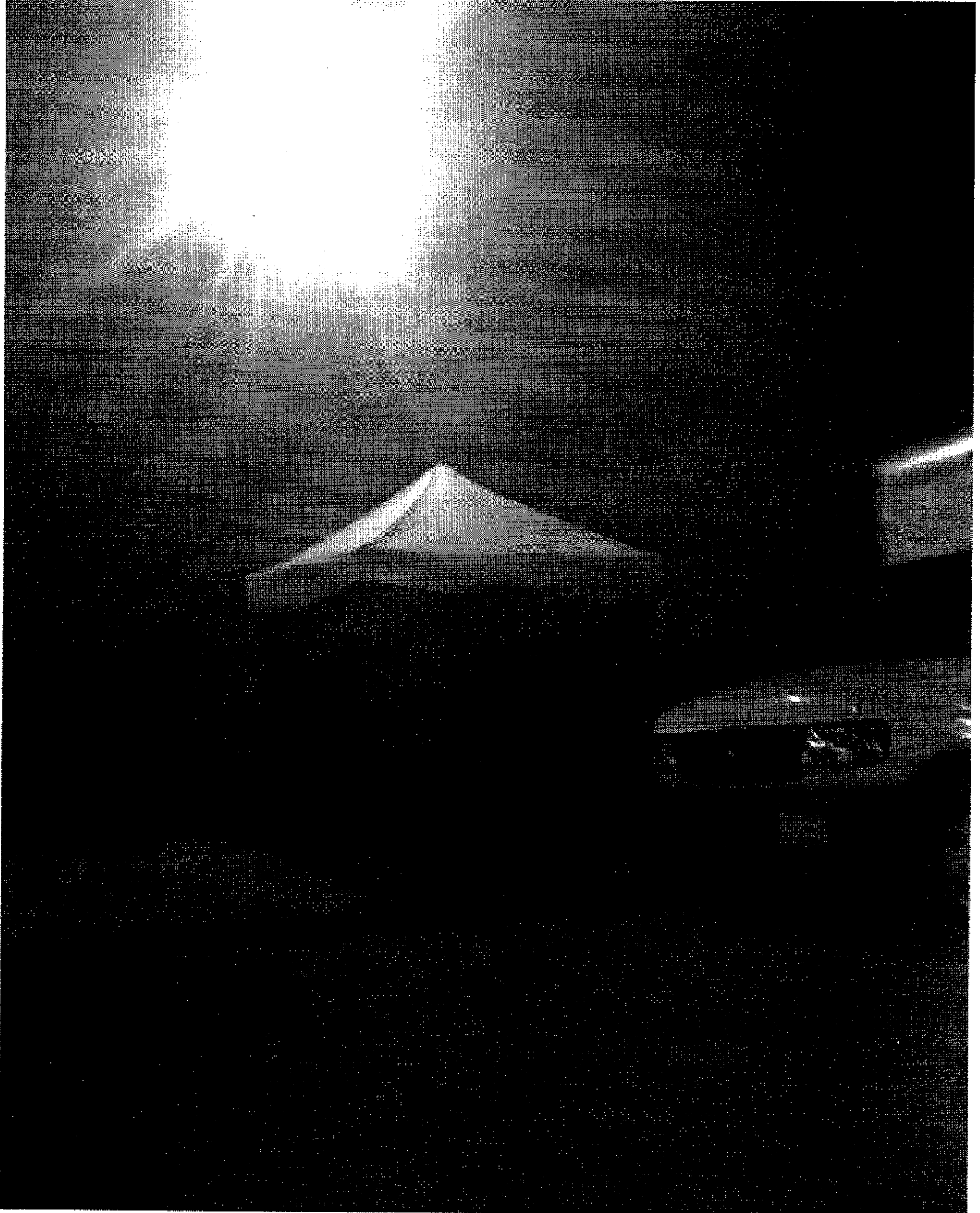
Valarie

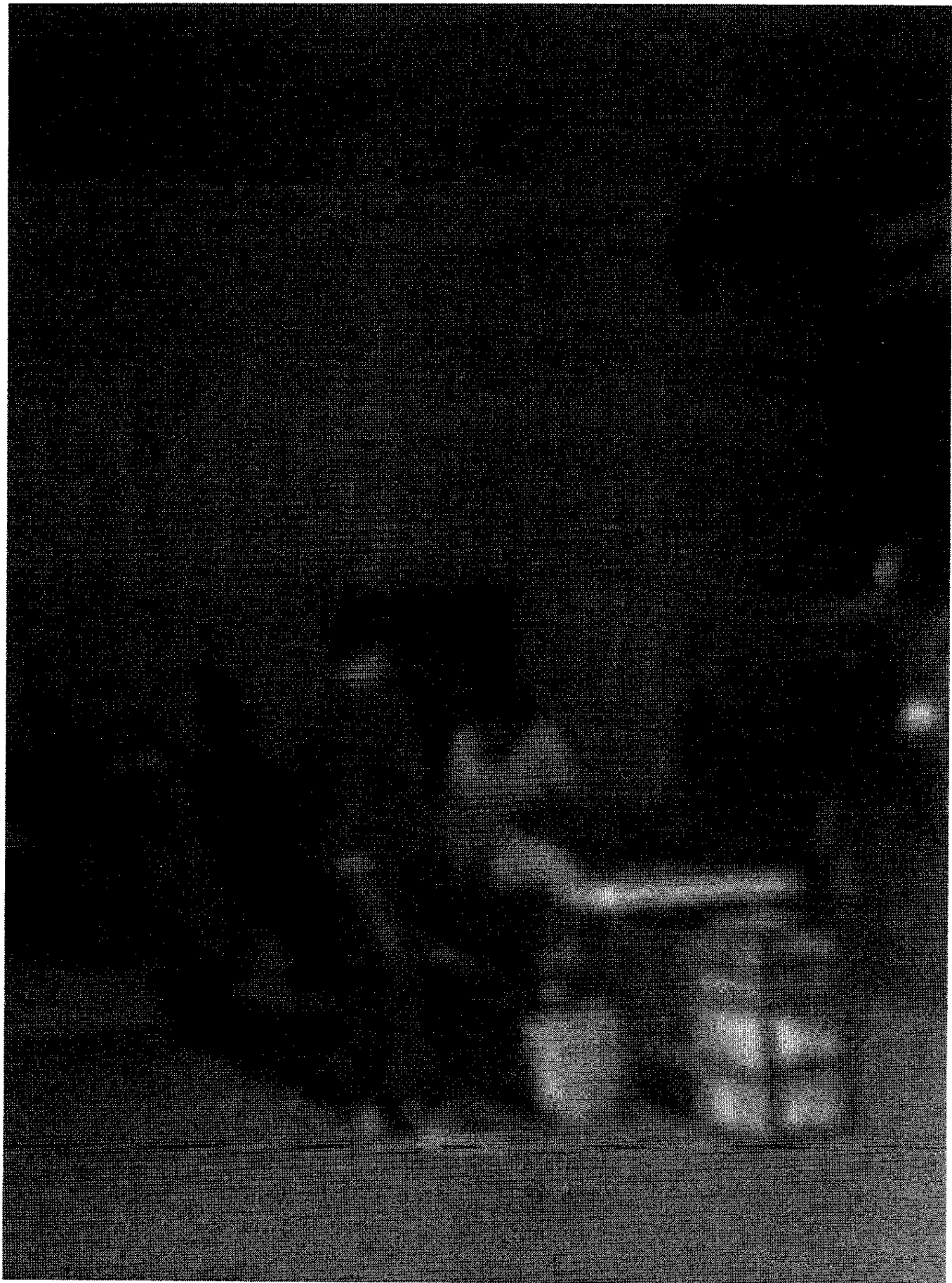
----- Forwarded message -----

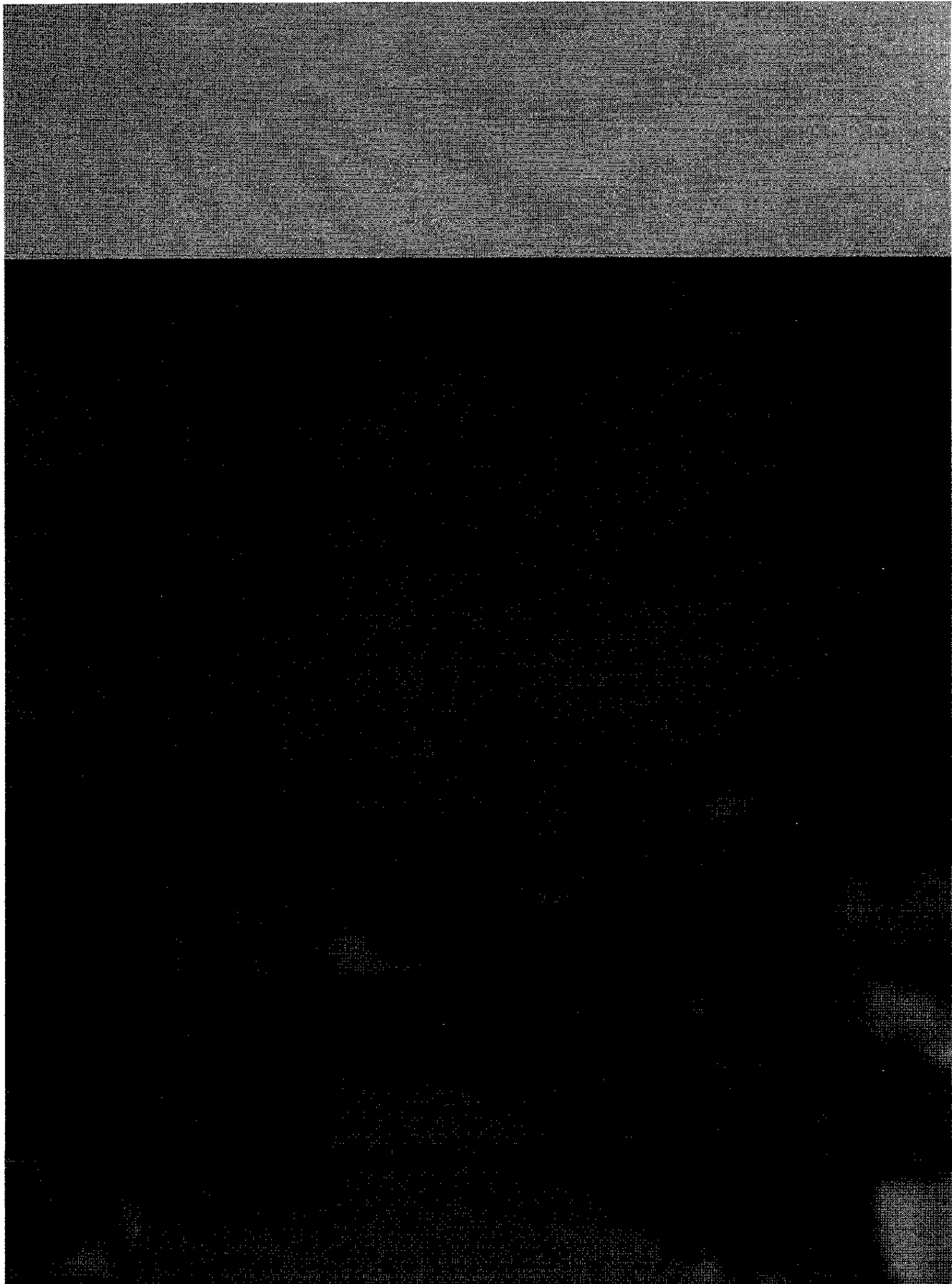
From: **alexander polinsky** <alexniver@mac.com>
Date: 2014-02-05
Subject: UCLA is back giving drugs and blocking street and sidewalk tonight
To: Val Wolf <val.wolf1@gmail.com>, Peter Nichols <peter@melroseaction.com>

Sent from my iPhone

----- End of Forwarded Message









From: **Susan Levi** susanlevi@labids.org
Subject: Re: Computer for LT
Date: January 29, 2014 at 11:51 AM
To: Irigoyen johnirigoyen@ymail.com

I'll send out an email to the Board.

On 1/28/14 2:36 PM, "Irigoyen" <johnirigoyen@ymail.com> wrote:

Do you know if there a computer that maybe someone can donated for Lt.... I know that I ask for one before but my fault for not following up. Yes had 2 computers before but one did just gave up on us, and we have use the one I got for all the paperwork and reports. But there is things on this computer that Universal or from HMD that Lt. should not have access to. So am just asking, if there is.

Thanks.

--
Susan Levi & Associates, Inc.
13300 Victory Boulevard, #319
Van Nuys, CA 91401
818 780-9100 phone
818 780-9104 fax
Susan@labids.org

From: Susan Levi susanlevi@labids.org
Subject: Drivers
Date: January 24, 2014 at 11:26 AM
To: John Irigoyen John.Irigoyen@universalpro.com

Hi John,

Have any drivers changed since last year when we renewed the insurance? Is there anyone you might want to add if it doesn't affect the premium? Maybe someone on swing that could cover the few days we don't have an insured driver? Please let me know.

Best,
Susan

--

Susan Levi & Associates, Inc.
13300 Victory Boulevard, #319
Van Nuys, CA 91401
818 780-9100 phone
818 780-9104 fax
Susan@labids.org

From: Susan Levi susanlevi@labids.org
Subject: Re: Reviews
Date: January 8, 2014 at 4:27 PM
To: Daryl Whitt Daryl.Whitt@universalpro.com

Hi Daryl,

Happy New Year! Please see attached.

Best,
Susan

On 1/8/14 12:41 PM, "Daryl Whitt"
<Daryl.Whitt@universalpro.com> wrote:

Hello Susan,

Happy New Year to you and I hope all is well.

As you are aware we are required to solicit reviews on a half yearly basis. Attached you will find the forms for SLAIT and HMD. When you have time your input would be greatly appreciated.

Sincerely,

Daryl Whitt
Division Manager - DTLA
Universal Protection Service
Office - 213-362-3650
Fax - 213-892-0863
Cell - 213-221-5067
DWhitt@universalpro.com <<mailto:DWhitt@universalpro.com>>
www.universalpro.com <<http://www.universalpro.com>>
PPO Lic. #14417

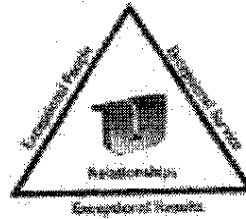
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Susan Levi & Associates, Inc.
13300 Victory Boulevard, #319
Van Nuys, CA 91401
818 780-9100 phone



**Universal
Protection
Service**

Universal Services of America
Triangle of Success



CUSTOMER SERVICE REVIEW

Date: 01/08/14
Customer Name: Susan Levi
Account Name: SLAIT
Universal Manager: Daryl Whitt

Universal Office: DTLA



1. How would you rate your overall satisfaction level with the services Universal Protection Service provides?

1 2 3 4 5 6 7 8 9 10
Poor **Exceptional**

2. If the decision was up to you, how likely is it that you would continue to use Universal Protection Service as your security provider?

1 2 3 4 5 6 7 8 9 10
Not Likely **Extremely Likely**

3. How likely is it that you would recommend Universal Protection Service to a friend or colleague?

1 2 3 4 5 6 7 8 9 10
Not Likely **Extremely Likely**

Comments

Susan Levi

Customer Acknowledgement

Daryl Whitt
Universal Manager Acknowledgement

From: **Daryl Whitt** Daryl.Whitt@universalpro.com
Subject: Universal Services of America Invites you to our Annual Valentines Luncheon at Four Seasons Hotel on Thursday, February 6th!
Date: January 7, 2014 at 11:51 AM
To: Undisclosed recipients;

Ladies,

Please join Universal Services of America for our Annual Valentines Luncheon at the Four Seasons Hotel Los Angeles at Beverly Hills on Thursday, February 6th.

We hope you can join us!

*You are cordially invited to attend the
Universal Services of America
7th Annual Ladies' Valentine Luncheon.*

*Thursday, February 6, 2014
11:30 am - 2:00 p.m.*

*Four Seasons Hotel Los Angeles at Beverly Hills
300 S. Doheny Drive
Los Angeles, CA 90048*

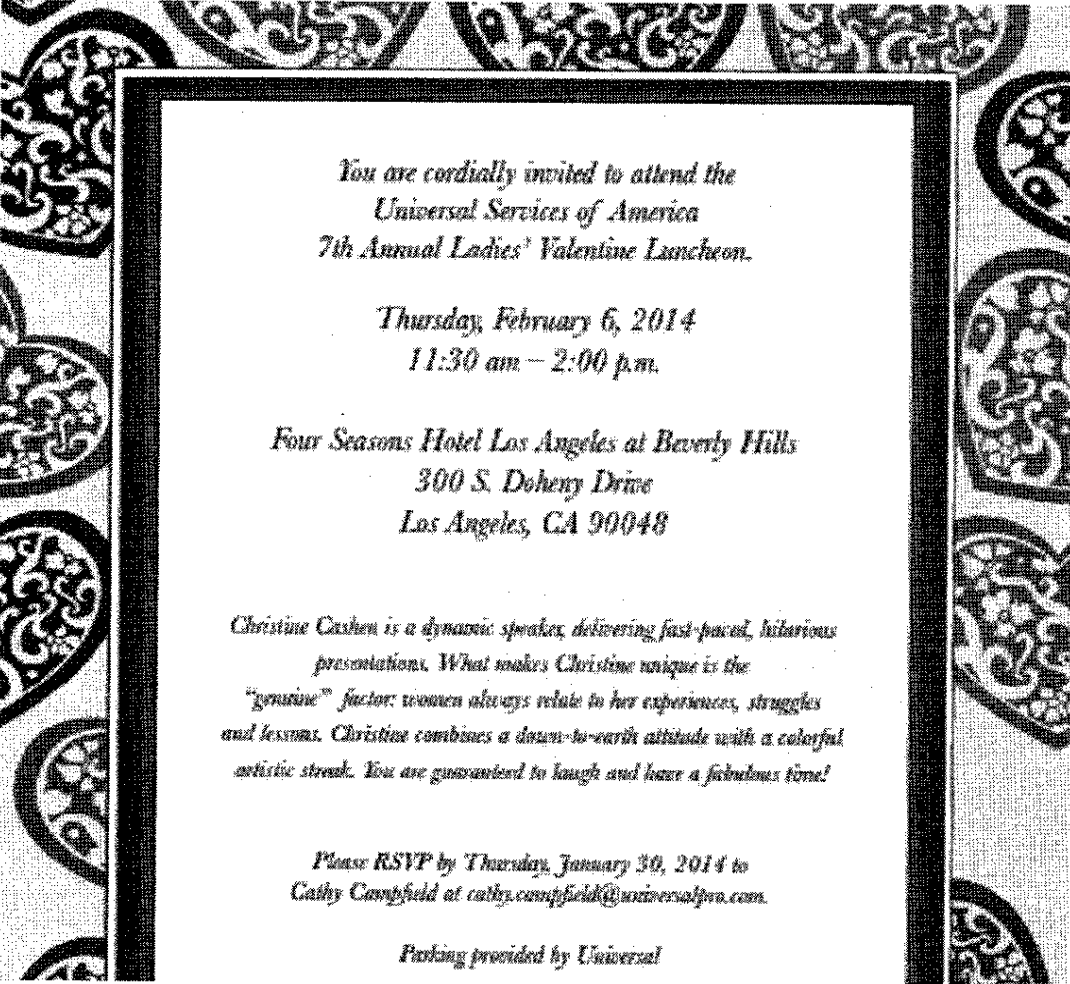
Christine Cashen is a dynamic speaker, delivering fast-paced, hilarious presentations. What makes Christine unique is the "genuine" factor: women always relate to her experiences, struggles and lessons. Christine combines a down-to-earth attitude with a colorful artistic streak. You are guaranteed to laugh and have a fabulous time!

*Please RSVP by Thursday, January 30, 2014 to
Cathy Campfield at cathy.campfield@universalpro.com.*

Parking provided by Universal



Daryl Whitt
Division Manager - DTLA
Universal Protection Service
Office - 213-362-3650
Fax - 213-892-0863
Cell - 213-221-5067
DWhitt@universalpro.com
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PPO Lic. #14417



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*Thursday, February 6, 2014
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*Four Seasons Hotel Los Angeles at Beverly Hills
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